## NATIONAL ELECTRIFICATION ADMINISTRATION

	Com			ponent				3rd Quarter		
		Strategic Objectives (SO)/Strategic Measure (SM)		Formula	Weight Rating System		Annual Target	Target	Actual	
Social	SO 1 To empower member-consumers as responsible owners of the Electric Cooperatives									
	SO 2 To ensure that the Electric Cooperatives provide accessible, adequate, quality, and reliable service									
Stakeholders		SM 1	Number of completed/energized sitio projects	Total actual completed and energized sitio projects	20%	Actual/ Target	964	289	214	
	Ĺ		Number of consumers connected	Total actual consumers connected	15%	Actual/ Target	460,000	120,000	97,795*	
	SO 3	To gene	rate peak performance among Electric Cooperatives to	o ensure competitiveness		ı.	1		<del>,</del>	
		SM 3	Number of EC officials and employees graduated from certification/competency programs	Absolute Number	5%	Actual/ Target	2,200	750	296	
		SM 4	Percentage of ECs adopting the Balanced Scorecard Model	ECs adopting performance scorecard  Total number of ECs	5%	Actual/ Target	99.17% (120 ECs)	-	-	
		SM 5	Improved EC Overall Performance Rating from "B" and "C" to at least "A" Rating	Number of improved ECs Total number of ECs under "B" and "C"	5%	All or Nothing	Improvement from baseline	-	-	
	SO 4	To enha	nce networking to gain support for program implemen	ntation						
		SM 6	Percentage of Satisfied Customers	Number of satisfied respondents  Total number of respondents	5%	Actual/ Target (0% = if less than 80%)	90%	1. Pre-test 2. Training	1. Pre-test (pilot test ) conducted 2. Training conducted	
	1					(114)1 00 70)			conducted	
				Sub-total	55%	(10/10070)			conducted	
	SO 5	To susta	in the organization's viability and ensure accountabil	ity and transparency	55%	(1811 00 70)	<u> </u>		conducted	
	SO 5		Amount of loans facilitated (PHP B)		55% 8%	Actual/ Target	0.245	0.100	0.087	
Įej.	SO 5			ity and transparency  Below PHP 122.5 M is 0%. For the amount ≥ PHP 122.5M,  8% is proportionally distributed, i.e.  Actual amount of  loans facilitated ≥ PHP 122.5M		Actual/	0.245  Report of Actual Accomplishments	0.100  Report of Actual Accomplishments		
Financial	SO 5	SM 7	Amount of loans facilitated (PHP B)  Percentage of ECs under Category B, C, and D	ity and transparency  Below PHP 122.5 M is 0%. For the amount ≥ PHP 122.5M,  8% is proportionally distributed, i.e.  Actual amount of  loans facilitated ≥ PHP 122.5M  (Target amount - PHP 121.5 M)+8%  Category B, C, and D ECs provided with loans	8%	Actual/ Target	Report of Actual	Report of Actual	0.087	
Financial	SO 5	SM 7	Amount of loans facilitated (PHP B)  Percentage of ECs under Category B, C, and D provided with loans	ity and transparency  Below PHP 122.5 M is 0%. For the amount ≥ PHP 122.5 M,  8% is proportionally distributed, i.e.  Actual amount of  loans facilitated ≥ PHP 122.5 M  (Target amount - PHP 121.5 M)÷8%	8%	Actual/ Target	Report of Actual Accomplishments	Report of Actual Accomplishments	0.087 37% (7 out of 19 ECs)	

<sup>\*</sup> Consumers connected from July 01, 2020 to August 31, 2020

	Component							3rd Quarter	
	Strategic Objectives (SO)/Strategic Measure (SM)			Formula	Weight	Rating System	Annual Target	Target	Actual
	SO 6	SO 6 To upgrade organizational infrastructures							
Internal Process			Percentage of sitio electrification projects funded that are fully compliant with NEA standards and specifications	<u>Total compliant projects</u> Total funded projects	6%	Actual/ Target	80% of projects done as of end Sept. 2020	-	9.89%
		SM 12	Percentage of sitios completed and energized within 180 calendar days from release of funds to ECs	Actual percentage of sitios completed and energized within 180 calendar days from release of funds to ECs [Target rate]	6%	Actual/ Target	80%	•	44.05%
		SM 13	Percentage of regular loans released within prescribed processing period	Loans released within period  Total loan applications with complete  documentations	3%	Actual/ Target	100%	100%	100%
	1	Sub-total 15%							
	SO 7	7 To enhance human resources' knowledge, skills and behavioral competencies							
Growth		SM 14	Compliance to Quality Standards	Actual Accomplishment	5%	All or Nothing	Surveillance Audit Passed	<u>-</u>	-
Learning and Gr		SM 15	Percentage of employees with required competencies met	Total number of employees with required competencies met Total number of employees	5%	All or Nothing	Increase from 2019 Competency Level	-	-
		Sub-total Sub-total							
			•	TOTAL	100%				

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