Frontline Service : Approval of ECs' Procurement of Equipment and Materials

Client : ECs

Requirements : Board Resolution and complete set of bidding documents

Schedule of Availability of Service : Monday - Friday (8AM - 5PM)

Fees : None

Total/Maximum Duration of Process : Five (5) days

How to Avail of the Service

No.	Client Action	Agency Action	Person Responsible	Office/ Location	Duration of Activity		
1	Submits Board Resolution and SDs	Receives and endorses to ODATS the Board Resolutions and SDs	Records Officer	PDUD/ED, 6/F  ODATS, 6/F	5 days		
		Receives and endorses to ED	Receiving Clerk				
		Receives and evaluates the Board Resolutions & SDs and recommend approval/disapproval	Engineers				
		Reviews and signs the recommendation	Section Chief				
		Signs and endorses the Evaluation Report to ODATS	Department Manager				
		Approves/Disapproves recommendation	Deputy Administrator				
2	Receives approval/disapproval	Sends approval/disapproval thru RMU	Clerk	ED, 6/F			
	END						

### **LEGEND:**

ED - Engineering Department
PDUD - Power Development and Utilization Division
ODATS - Office of the Deputy Administrator for Technical Services
RMU - Records Management Unit

ITCSD - Information Technology and
Communication Services Department
ECs - Electric Cooperatives
SDs - Supporting Documents

Frontline Service : Technical Assistance

Clients : ECs

Requirements : Letter-Request for Assistance Schedule of Availability of Service : Monday - Friday (8AM - 5PM)

Fees : None

Total/Maximum Duration of Process : Five (5) days

How to Avail of the Service :

No.	Client Step	Agency Action	Person Responsible	Office/ Location	Duration of Activity	
1	Submits request for Technical Assistance	Receives the request for Technical Assistance	Records Officer	RMU/ITCSD, G/F	5 days	
		Evaluates and reviews the request	Engineers	ED, 6/F		
2	Receives and acknowledges fax message	Sends requesting EC fax message on NEA action, whether written comment or relay the scheduled date of Technical Assistance				
	Provides the needed requirement of NEA in the conduct of the particular request for Technical Assistance	If needed, conducts on-site visit in order to provide the requested Technical Assistance				
	END					

### LEGEND:

**ED - Engineering Department** 

ITCSD - Information Technology and Communication Services Department

**RMU - Records Management Unit** 

**ECs- Electric Cooperatives** 

Frontline Service : Release of R.E. Loan - Capital Projects and Logistics

Client : ECs

Requirements : Technical Study of the Project Schedule of Availability of Service : Monday - Friday (8AM - 5PM)

Fees : None

Total/Maximum Duration of Process : Five (5) days

How to Avail of the Service :

No.	Client Action	Agency Action	Person Responsible	Office/ Location	Duration of Activity
1	AMGD submits ECs request and SDs for technical evaluation	Receives the technical aspect of the request for Loan	Records Officer	ED, 6/F ODATS, 6/F	5 days
		2. Reviews and evaluates the technical aspect of the request for loan and prepare evaluation report	Engineers		
		3. Reviews and Signs the Evaluation Report	Section Chief		
		4. Signs and endorses the Evaluation Report to ODATS	Department Manager		
		5. Forwards the Evaluation Report to ODATS	Records Officer		
		6. Receives the approved Evaluation report and forward to ASD/AMGD		ED, 6/F	

### **LEGEND:**

ED - Engineering Department
ODATS - Office of the Deputy Administrator for Technical Services
RMU - Records Management Unit

AMGD - Accounts Management & Guarantee
Department
ASD - Accounts Servicing Division

**END** 

Frontline Service : Approval/Release of Single Digit System Loss Loan (SDSL)

Clients : ECs

Requirements : Technical Study of the Project

Schedule of Availability of Service : Monday - Friday (8AM - 5PM)

Fees : None

Total/Maximum Duration of Process : Five (5) days

How to Avail of the Service

No.	Client Action	Agency Action	Person Responsible	Office/ Location	Duration of Activity	
1	AMGD submits ECs request and SDs for technical evaluation	Receives the technical aspect of the request for loan	Records Officer	ED, 6/F	5 days	
		2. Reviews and evaluates the technical aspect of the request for loan and prepare evaluation report	Engineers			
		3. Reviews and signs the Evaluation Report	Section Chief			
		4. Signs and endorses the Evaluation Report to ODATS	Department Manager			
		5. Forwards the Evaluation Report to ODATS	Records Officer	ODATS, 6/F		
		6. Receives the approved Evaluation report and forward to ASD/AMGD		ED, 6/F		
	END					

### LEGEND:

ED - Engineering Department
ODATS - Office of the Deputy Administrator for Technical Services
RMU - Records Management Unit
SD - Supporting Documents

AMGD - Accounts Manageement & Guarantee
Department
ASD - Accounts Servicing Division

Frontline Service : Clearance of ECs to Avail Loan Outside NEA Loan Policy No. 14-B

Clients : ECs

Requirements : Technical Study of the Project

Schedule of Availability of Service : Monday - Friday (8AM - 5PM)

Fees : None

Total/Maximum Duration of Process : Five (5) days

How to Avail of the Service

No.	Client Action	Agency Action	Person Responsible	Office/ Location	Duration of Activity	
1	AMGD submits ECs request and SDs for technical evaluation	Receives the technical aspect of the request for clearance	Records Officer	ED, 6/F	5 days	
		2. Reviews and evaluates the technical aspect of the request for clearance and prepare evaluation report	Engineers			
		3. Reviews and signs the Evaluation Report	Section Chief			
		4. Signs and endorses the Evaluation Report to ODAEDUS	Department Manager			
		5. Forwards the Evaluation Report to ODATS	Records Officer	ODATS, 6/F		
		6. Receives the approved Evaluation report and forward to AMD/AMGD		ED, 6/F		
	END					

### LEGEND:

**ED - Engineering Department ODATS - Office of the Deputy Administrator for Technical Services** 

AMGD - Accounts Management & Guarantee
Department
AMD - Accounts Management Division

Frontline Service Clearance of ECs to Avail Loan Outside NEA - Collateral Sharing

**ECs** Clients

Requirements Technical Study of the Project

Schedule of Availability of Service Monday - Friday (8AM - 5PM)

Fees None

Total/Maximum Duration of Process Five (5) days

How to Avail of the Service

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No.	Client Action	Agency Action	Person Responsible	Office/ Location	Duration of Activity	
1	AMGD submits ECs request and SDs for technical evaluation	Receives the technical aspect of the request for clearance	Records Officer	ED, 6/F	5 days	
		2. Reviews and evaluates the technical aspect of the request for clearance and prepare evaluation report	Engineers			
		3. Reviews and signs the Evaluation Report	Section Chief			
		4. Signs and endorses the Evaluation Report to ODATS	Department Manager			
		5. Forwards the Evaluation Report to ODATS	Records Officer ODATS, 6/F			
		6. Receives the approved Evaluation report and forward to AMD/AMGD		ED, 6/F		
	END					

#### **LEGEND:**

**ED - Engineering Department ODATS - Office of the Deputy Administrator for Technical Services SD - Supporting Documents** 

**AMGD - Accounts Management & Guarantee Department AMD - Accounts Management Division**