



23 August 2023

**HON. RAPHAEL PERPETUO M. LOTILLA**  
*Chairperson and DOE Secretary*  
**ATTY. ANTONIO MARIANO C. ALMEDA**  
*Administrator*  
**NATIONAL ELECTRIFICATION ADMINISTRATION (NEA)**  
 NIA Road, Government Center  
 Diliman, Quezon City

LR- 018129

RE: VALIDATION RESULT OF NEA'S  
 2022 PERFORMANCE SCORECARD



Dear Secretary Lotilla and Administrator Almeda,

We respectfully furnish you with the validation result of NEA's 2022 Performance Scorecard (**Annex A**), where NEA obtained an overall score of **93.08%**.

Very truly yours,

  
**ATTY. MARIUS P. CORPUS**  
*Chairperson*

  
**ATTY. BRIAN KEITH F. HOSAKA**  
*Commissioner*

  
**ATTY. GERALDINE MARIE B. BERBERABE-MARTINEZ**  
*Commissioner*



cc: COA Resident Auditor – NEA



**NATIONAL ELECTRIFICATION ADMINISTRATION (NEA)  
Validated 2022 Performance Scorecard**

	Component			Target	Submission		GCG Validation		Supporting Documents	Remarks										
	Objective/Measure	Formula	Weight	2022	Actual	Rating	Score	Rating												
SOCIAL IMPACT	SO 1	To empower member-consumers as responsible owners of the Electric Cooperatives																		
	SO 2	To ensure that the Electric Cooperative provide accessible, adequate, quality, and reliable service																		
STAKEHOLDERS	SM 1	Number of Completed and energized sitio projects	Total actual completed and energized sitio projects	20%	1,085	951	17.51%	951	17.53%	<ul style="list-style-type: none"> <li>List of Completed and Energized Sitio Projects as of December 31, 2022 (including Fund Source)</li> <li>CFIAs and Accomplishment Report from ECs</li> </ul> Summary of validation of supporting documents submitted: <table border="1" style="margin-left: 20px;"> <thead> <tr> <th>Area</th> <th>No of Sitios</th> </tr> </thead> <tbody> <tr> <td>Luzon</td> <td>243</td> </tr> <tr> <td>Visayas</td> <td>233</td> </tr> <tr> <td>Mindanao</td> <td>475</td> </tr> <tr> <td><b>TOTAL</b></td> <td><b>951</b></td> </tr> </tbody> </table>	Area	No of Sitios	Luzon	243	Visayas	233	Mindanao	475	<b>TOTAL</b>	<b>951</b>
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SM 2	Number of consumers connected	Total actual consumers connected	15%	400,000	554,584	15%	554,584	15%	<ul style="list-style-type: none"> <li>2022 New Connections as of December 31, 2022</li> <li>Electric Cooperatives' Monthly Connections as of December 2022</li> </ul> Breakdown of accomplishment is as follows: <table border="1" style="margin-left: 20px;"> <thead> <tr> <th>Area</th> <th>Connections</th> </tr> </thead> <tbody> <tr> <td>Luzon</td> <td>240,543</td> </tr> <tr> <td>Visayas</td> <td>143,116</td> </tr> <tr> <td>Mindanao</td> <td>170,925</td> </tr> <tr> <td><b>Total</b></td> <td><b>554,584</b></td> </tr> </tbody> </table>	Area	Connections	Luzon	240,543	Visayas	143,116	Mindanao	170,925	<b>Total</b>	<b>554,584</b>	
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SO 3	To generate peak performance among Electric Cooperatives to ensure competitiveness																			
SM 3	Number of EC officials and employees graduated from certification/ competency program	Absolute Number	5.00%	1,320	2,509	5%	2,465	5%	<ul style="list-style-type: none"> <li>EC Summary of Trainings 2022</li> <li>Attendance Sheets and Certificates</li> </ul> Upon validation, 44 names were excluded from the validated accomplishment due to lack of supporting documents. Nonetheless, NEA still exceeded its target of 1,320 by 1,145 EC officials and employees graduated within the year.											
	SO 4	To enhance networking to gain support for program implementation																		

	Component			Target	Submission		GCG Validation		Supporting Documents	Remarks												
	Objective/Measure	Formula	Weight	2022	Actual	Rating	Score	Rating														
STAKEHOLDERS	SM 4	Percentage of Satisfied Customers	$\frac{\text{No. of Satisfied Respondents}}{\text{Total No. of Respondents}}$	5.00%	90%	98%	5%	98%	5%	<ul style="list-style-type: none"> <li>Final Report on the Conduct of 2022 CSS for NEA prepared by Market Relevance Corp.</li> <li>10 sample accomplished questionnaires</li> </ul>	117 out of 119 ECs rated NEA with at least satisfactory rating.  Overall, the Stakeholder's Satisfaction Survey conducted by the MRC for NEA is compliant with the prescribed guidelines of GCG.											
			<b>Sub-total</b>	<b>45.00%</b>				<b>42.51%</b>		<b>42.53%</b>												
FINANCIAL	SO 5	To sustain the organization's viability and ensure accountability and transparency																				
	SM 5	Amount of loans facilitated (PHP Billion)	Below Php 250M is 0%. For the amount $\geq$ Php 250M, 10% is proportionally distributed.	10.00%	700 Million	762.46 Million	10%	762.46 Million	10%	<ul style="list-style-type: none"> <li>Summary of Peso Release for 2022</li> <li>Summary of Loans Facilitated for 2022</li> </ul>	The breakdown of the accomplishment is as follows: <table border="1" style="margin-left: 20px;"> <thead> <tr> <th>Loan Type</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>Capital Projects</td> <td>561.099</td> </tr> <tr> <td>Working Capital</td> <td>151.361</td> </tr> <tr> <td>STCF</td> <td>50.000</td> </tr> <tr> <td><b>Total</b></td> <td><b>762.460</b></td> </tr> </tbody> </table> *In Million Pesos	Loan Type	Amount	Capital Projects	561.099	Working Capital	151.361	STCF	50.000	<b>Total</b>	<b>762.460</b>	
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SM 6	High Collection Efficiency (%)	$\frac{\sum \text{Total collections} - \text{advanced payments (due for succeeding year) over} \sum \text{Amortization due for the year}}{\text{Total collections}}$	10.00%	98.23%	98.74%	10%	98.74%	10%	<ul style="list-style-type: none"> <li>Status of EC Loan Repayments as of December 2022 signed by Ms. Zenaida M. Ramos and Ms. Theresita A. Rivera</li> </ul>	The breakdown of the accomplishment is as follows: <table border="1" style="margin-left: 20px;"> <thead> <tr> <th>Particulars</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>Actual Collection</td> <td>2,315.10</td> </tr> <tr> <td>Less: Adv. Payments</td> <td>16.60</td> </tr> <tr> <td>Total Collection (a)</td> <td>2,298.50</td> </tr> <tr> <td>Total Amortizations Due (b)</td> <td>2,327.81</td> </tr> <tr> <td><b>Collection Efficiency</b></td> <td><b>98.74%</b></td> </tr> </tbody> </table> *In Million Pesos	Particulars	Amount	Actual Collection	2,315.10	Less: Adv. Payments	16.60	Total Collection (a)	2,298.50	Total Amortizations Due (b)	2,327.81	<b>Collection Efficiency</b>	<b>98.74%</b>
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FIN	SM 7	Budget Utilization Rate (BUR)																				

Component		Target	Submission		GCG Validation		Supporting Documents	Remarks															
Objective/Measure	Formula	Weight	2022	Actual	Rating	Score	Rating																
a. Subsidy Utilization Rate – Obligation	Total Obligated Subsidy ÷ Total COB from Subsidy (both net of PS Cost)	3%	90%	56%	1.87%	56.50%	1.88%	<ul style="list-style-type: none"> <li>Budget Utilization as of December 31, 2022</li> <li>Budget Utilization Report as of December 2022 as submitted to ICRS</li> <li>Justification email from Mr. Daryl Jeff Hidalgo dated 17 May 2023 (with attachments)</li> <li>Statement of Comparison of Budget and Actual Amounts, COA-Audited FS for year ended 31 December 2022</li> </ul>															
b. Subsidy Utilization Rate – Disbursement	Total Disbursement ÷ Total Obligations (both net of PS Cost)	3%	90%	35%	1.17%	34.70%	1.16%		Detailed as follows: <table border="1"> <tr> <td>APPROVED COB FROM SUBSIDY (net of PS Cost) (A)</td> <td>2,100.850</td> </tr> <tr> <td>ACTUAL OBLIGATED SUBSIDY FOR 2022 (B)</td> <td>1,186.901</td> </tr> <tr> <td><b>BUR % (B/A)</b></td> <td><b>56.50%</b></td> </tr> </table>	APPROVED COB FROM SUBSIDY (net of PS Cost) (A)	2,100.850	ACTUAL OBLIGATED SUBSIDY FOR 2022 (B)	1,186.901	<b>BUR % (B/A)</b>	<b>56.50%</b>								
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c. Corporate Funds Utilization Rate (CO & MOOE) – Disbursement	Total Disbursement ÷ Total Corporate Fund (both net of PS Cost)	4%	90%	123%	4%	56.47%	2.51%	Detailed as follows: <table border="1"> <thead> <tr> <th>(in ₱ Millions)</th> <th>DBM-approved Budget</th> <th>Actual Disbursement</th> </tr> </thead> <tbody> <tr> <td>MOOE</td> <td>385.08</td> <td>258.34</td> </tr> <tr> <td>CO</td> <td>89.42</td> <td>9.62</td> </tr> <tr> <td><b>Total</b></td> <td><b>474.50</b></td> <td><b>267.96</b></td> </tr> <tr> <td></td> <td><b>BUR</b></td> <td><b>56.47%</b></td> </tr> </tbody> </table> <p>*Computation of Corporate Funds Utilization Rate does not include Loans Outlay.</p>	(in ₱ Millions)	DBM-approved Budget	Actual Disbursement	MOOE	385.08	258.34	CO	89.42	9.62	<b>Total</b>	<b>474.50</b>	<b>267.96</b>		<b>BUR</b>	<b>56.47%</b>
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<b>Sub-total</b>		<b>30.00%</b>			<b>27.04%</b>		<b>25.55%</b>																
<b>SO 6</b>	<b>To upgrade organizational infrastructures</b>																						

INTERNAL PROCESS	Component			Target	Submission		GCG Validation		Supporting Documents	Remarks							
	Objective/Measure	Formula	Weight	2022	Actual	Rating	Score	Rating									
	SM 8	Percentage of sitio electrification projects funded that are fully compliant with NEA Standards and Specifications	$\frac{\text{Total compliant projects}}{\text{Total funded projects}}$	6.00%	75% of projects done as of end of September 2021	78.23%	6%	78.23%	6%	<ul style="list-style-type: none"> <li>List of Completed and Energized Sitio Projects as of December 31, 2022</li> <li>Report on the percentage of sitio electrification projects funded that are fully compliant with NEA standards and specifications from 4<sup>th</sup> Quarter 2020 and 1<sup>st</sup> to 3<sup>rd</sup> Quarter of 2022</li> <li>CFIAs</li> </ul>	The breakdown of accomplishment is as follows: <table border="1"> <tr> <td>Total sitios completed from Oct. 2021 to Sep 2022</td> <td>859</td> </tr> <tr> <td>Total inspected sitios completed Oct. 2021 to Sep. 2022</td> <td>672</td> </tr> <tr> <td>% of sitio electrification projects funded that are fully compliant with NEA Standard and Specifications</td> <td><math>\frac{672}{859}</math> =78.23%</td> </tr> </table>	Total sitios completed from Oct. 2021 to Sep 2022	859	Total inspected sitios completed Oct. 2021 to Sep. 2022	672	% of sitio electrification projects funded that are fully compliant with NEA Standard and Specifications	$\frac{672}{859}$ =78.23%
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	SM 9	Percentage of sitios completed and energized within 180 calendar days from release of funds to ECs	$\frac{\text{Actual percentage of sitios completed and energized within 180 days from release of funds to ECs}}{\text{[Target rate]}}$	6.00%	75%	79.39%	6%	79.39%	6%	<ul style="list-style-type: none"> <li>List of Completed and Energized Sitio Projects as of December 31, 2022</li> <li>Report on Percentage of Sitios Completed and Energized within 180 Calendar Days from Release of Funds to ECs signed by Mr. Raymond Napiot, Mr. Louie Andrew Puntod and Mr. Joseph Sangalang</li> </ul>	The breakdown of validated accomplishment is as follows: <table border="1"> <tr> <td>Total sitios completed as of December 31, 2022 (a)</td> <td>951</td> </tr> <tr> <td>Projects completed within 180 days from release of funds (b)</td> <td>755</td> </tr> <tr> <td>Percentage of sitios completed and energized within 180 calendar days from release of funds to ECs (a/b)</td> <td><math>\frac{755}{951}</math> =79.39%</td> </tr> </table>	Total sitios completed as of December 31, 2022 (a)	951	Projects completed within 180 days from release of funds (b)	755	Percentage of sitios completed and energized within 180 calendar days from release of funds to ECs (a/b)	$\frac{755}{951}$ =79.39%
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		Component			Target	Submission		GCG Validation		Supporting Documents	Remarks
		Objective/Measure	Formula	Weight	2022	Actual	Rating	Score	Rating		
INTERNAL PROCESS	SM 10	Percentage of regular loans released within prescribed processing period	Loan released within period ÷ Total loan applications with complete documentations	3%	100% (released within 24 days)	100% (released within 24 days)	3%	100% 47 out of 47	3%	<ul style="list-style-type: none"> <li>Summary of Loans Released within Prescribed Processing Periods (24 days) as of December 2022</li> <li>Computation of Working days per Loans</li> <li>Applications for Loans Stamped Received by NEA</li> <li>Checks released</li> </ul>	NEA completed 47 out of 47(100%) regular loans within the prescribed processing period.
	<b>Sub-total</b>			<b>15.00%</b>			<b>15%</b>		<b>15%</b>		
	<b>SO 7</b>	<b>To enhance human resources, knowledge, skills, and behavioral competencies</b>									
LEARNING AND GROWTH	SM 11	Compliance to Quality Standards	Actual Accomplishment	5.00%	Surveillance Audit Passed	Surveillance Audit Passed	5%	Surveillance Audit Passed	5%	TUV Rheinland AuditReport dated 05 December 2022 for National Electrification Administration	NEA maintained its Certification and passed the surveillance audit conducted on 5 December 2022.  Scope of ISO 9001:2015 certification is "provision of financial, institutional, technical, and legal assistance to the electric cooperatives which in turn undertake power distribution on an area coverage basis." The certification is valid from 10 February 2021 until 09 February 2024.
	SM 12	Percentage of employees with required competencies met	Total number of employees with required competencies over Total number of employees	5.00%	Increase from 2021 Competency Level	83.10%	5%	83.10 (241/290)	5%	<ul style="list-style-type: none"> <li>2022 Competency Assessment Report</li> <li>Individual Competency Rating Sheets</li> </ul>	Breakdown of validated accomplishment:
	<b>Sub-total</b>			<b>10.00%</b>			<b>10.00%</b>		<b>10.00%</b>		
<b>TOTAL</b>			<b>100%</b>			<b>94.55%</b>		<b>93.08%</b>			

Year	No. of Assessed Employees	No. of Employees who Met their Required Competencies	Competency Level
2021	297	231	77.77
2022	290	241	83.10%
<b>Increase/ Decrease</b>			<b>5.33%</b>