



2019 annual report

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ABOUT THE COVER

The cover illustrates the vital role that electrification workers play in realizing the shared goal of making a difference in the lives of the Filipino people in the countryside.

It also depicts how they embrace the complex challenges in the industry and take resilient strides to surmount the tests of times in order to provide the best that the people really deserve.



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42 46

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Republic of the Philippines National Electrification Administration Quezon City

January 2020

His Excellency Rodrigo Roa Duterte President of the Republic of the Philippines Malacañan Palace Manila

Dear Mr. President:

I have the honor to submit the Annual Report of the National Electrification Administration for the Year 2019.

Very truly yours,

EDGARDO R. MASONGSONG

Administrator

Message from the President of the Philippines





MALACAÑANG PALACE
Manila

My warmest greetings to the National Electrification Administration (NEA) as it publishes its 2019 Annual Report.

Over the years, NEA has been the government's lead agency in developing and implementing our rural electrification program through the invaluable help of electric cooperatives. Its efforts in bringing power to every Filipino home, especially in remote areas, are truly commendable.

May this report chronicle the organization's accomplishment in corporate governance and bringing electricity to every village in the country, even in missionary or economically unviable areas. I trust that you will further engage with your stakeholders and combine resources that will lead to improved communities and an enhanced power industry. Together, let us work steadfastly to attain our aspirations for posittive change.

I wish you the best in your endeavors.

MANILA June 2020

RODRIGO ROA DUTERTE

wite

Republic of the Philippines





Republic of the Philippines **DEPARTMENT OF ENERGY**Taguig City, Metro Manila

The National Electrification Administration (NEA) has always been at the forefront of the country's electrification program, bringing light to provincial towns up to the farthest and remotest areas in the Philippines.

About 60 million Filipinos across the archipelago have reaped the benefits of the continued implementation of the Rural Electrification Program (REP) in cooperation with the electric cooperatives (ECs).

May the number of lives we continue to touch further inspire NEA to help usher in socio-economic development in our rural areas through wider access to electricity services at the industrial and commercial levels.

Being the shepherd of the country's ECs, we are confident that NEA will continue to lead with transparency, reliability, and compassion.

We commend all your efforts to strengthen the capabilities of our ECs through the enhanced policies and guidelines you have formulated to uphold their management and personnel, streamline operations, and mobilize task forces for restoration activities during calamities.

You have also made significant strides as an organization. These include the commemoration of your Golden Anniversary and 50 Years of the REP; maintaining the existing ISO 9001:2015; and your attainment of a 99% satisfaction level in the EC Customer Satisfaction Survey, conducted by the Market Relevance Corporation.

As another year unfolds, may your accomplishments keep you firmly committed to the noble work we all share.

Rest assured that you have the DOE's unwavering support as we collectively work towards developing a brighter tomorrow for the Filipino people.

ALFONSO G. CUSI

Secretary

THE AGENDA TOWARD SUSTAINABLE DEVELOPMENT

PRESIDENT DUTERTE ADMINISTRATION 5 - POINT ELECTRICITY AGENDA



Access to Electricity for All



Power Availability at all times



Power Reliability



System Efficiency



Cheap Electricity Rate



DEPARTMENT OF ENERGY's 9-Point Energy Agenda



- * Access to Basic Electricity for All Filipinos by 2022
- * Adopting a Technology Neutral Approach for an Optimal Energy Mix
- * Improving the Supply of Power that is Reliable, to Meet Demand Needs by 2040
- Developing the LNG needs for the Future in Anticipation of the Malampaya Depletion
- * Facilitating the Completion of Transmission Projects by 2020
- Pro-consumer Distribution Framework for Affordability, Choice and Transparency
- * Streamlining Domestic Policy to Cut Red Tape
- * DOE to deliver on PSALM Privatization
- * Promoting Efficient Use of Power Among Consumers through an IEC



















VISION

A dynamic and responsive NEA that is a vanguard of sustainable rural development in partnership with globally - competitive Electric Cooperatives and empowered Electricity Consumers

MANDATED MISSION

- * To promote the sustainable development in the rural areas through rural electrification
- * To empower and strengthen the NEA to pursue the electrification program and bring electricity, through the Electric Cooperatives as its implementing arm, to the countryside even in missionary or economically unviable areas; and,
- To empower and enable Electric Cooperatives to cope with the changes brought about by the restructuring of the electric power industry.

CREDO

Go where the darkness looms Create the path of light Walk with the rural folks Install the lines of progress

Work with the electric cooperatives Spin the engine of growth Bring electricity to the industries, communities and households

Protect the consumers' interest Serve with your hearts Share your talents And make a difference

Live honestly Work efficiently Promote solidarity

SHARED VALUES

To live and be guided by:

Commitment
Friendliness and Participation
Leadership and Initiative
Integrity and Honesty
Generosity
Hardwork
Teamwork

CORE VALUES

Absolute honesty Maximum efficiency Total solidarity

NEA 7-Point ELECTRIFICATION Agenda













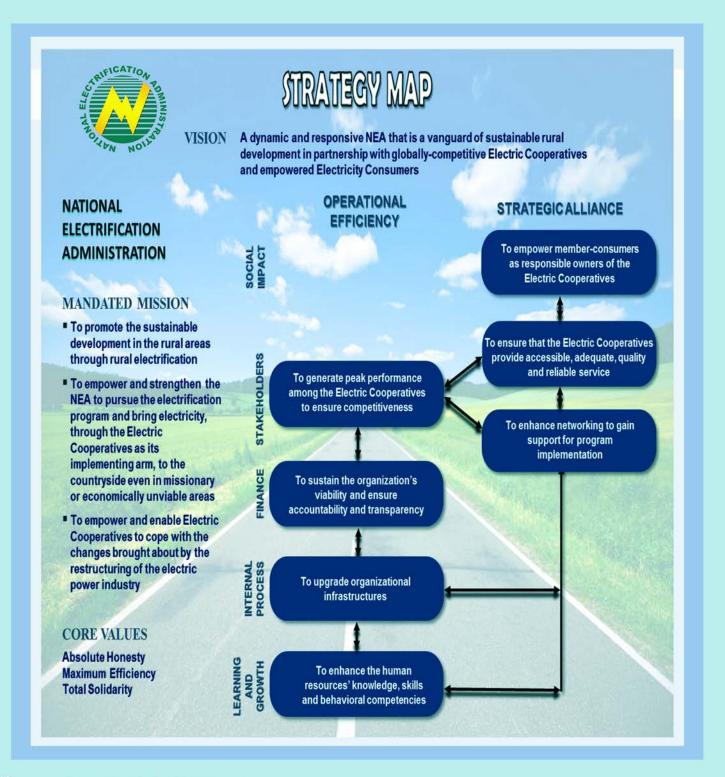




As one of the best practices in Corporate Governnance and as prescribed by the the Governance Commission for GOCCs (GCG), the Board conducts annual reviews of the Strategy Map including the Vision and Mission, as well as the corresponding strategies for its attainment.

In 2019, the Board of Administrators, in its August 27 meeting, upheld the Strategy Map as it is still responsive to the needs of the Agency.

The Board also monitored the implementation of the corporate strategy and as such has approved the NEA's 2019 Performance Scorecard Accomplishment Report.



Perspective		Strategic Measure	Welght (%)	Annual Target	Actual	Weighted Rating (%)
	1	Number of completed/energized sitio projects	20	962	1,085	20
	2	Number of consumers connected	10	460,000	520,363 *	10
200000000000000000000000000000000000000	3	Number of EC officials and employees graduated from certification/competency programs	5	2,200	3,057	5
Stakeholders	4	Percentage of ECs adopting the Balanced Scorecard Model	0	91% (110 ECs)	95% (115 ECs)	207.3
	5	Improved EC Overall Performance Rating from "B" or "C" to at least "A" Rating	0	NEA Board approved Orteria and Parameters in Assessing BC Overall Performance	NEA Board approved Criteria and Parameters in Assessing BC Overall Performance	
	6	Percentage of Satisfied Customers	5	90%	99%	5
Finance	7	Amount of loans facilitated (PHP Million)	8	450	705.02	8
	8	Percentage of ECs under Category B, C, and D provided with loans	0	Report of Actual Accomplishments	65% (13 out of 20 Rated B, C and D ECs)	-
	9	High collection efficiency maintained (%)	7	100%	100.00%	7
	10	Percentage of sitio electrification projects funded that are fully compliant with NEA standards and specifications	7	80% of projects done as of end Sept. 2019	86.89%	7
	11	Percentage of sitios completed and energized within 180 calendar days from release of funds to ECs	7	80%	82.12%	7
Internal Process	12	Percentage of regular loans released within prescribed processing periods:		-		
	12a	Regular-Term Loans (within 24 days)	7	100%	100%	7
	12b	Short-Term Loans (within 13 days)	7	100%	100%	7
	13	Percentage of calamity loans released within 7 days	7	85%	100%	7
Learning and Growth	14	Compliance to Quality Standards	5	Surveillance Audit Passed	Surveillance Audit Passed	5
	15	Percentage of employees with required competencies met	5	Increase from 2018 Competency Level	Year Competency Level 2018 66.20% 2019 67.49% Increase/ 1.29%	5
TOTAL		<u> </u>	100		Total Weighted Rating:	100

^{*} Consumers connected from January to November 2019

Statement Confirming Full Compliance with the Code of Corporate Governance

The NEA Board Governance Nomination and Renumeration Committee (BGNRC) reviewed the recommendations of Management prior to endorsement and approval by the NEA Board. All Resolutions and Actions taken by the NEA Board for Calendar Year 2019 are in full compliance with the Code of Corporate Governance.

AGUS#IN L. MADDATU Chairman, NEA BGNRC

Member, NEA Board of Administrators

Statement Confirming Adequacy of Internal Control System

The Board Audit Committee (BAC) reviewed the findings, observations and recommendations of the Internal Audit Quality and Management Office on the operations of the NEA prior to endorsement and approval of the NEA Board. The Internal Control System of the NEA is adequate.

RENE M. GONZALES Chairman, NEA BAC

Member, NEA Board of Administrators

Statement on Review of Financial, Operational and Risk Management System

The NEA Board Credit and Risk Management Committee (BCRMC) reviewed recommendations of Management for Calendar Year 2019 involving Financial, Operational and Risk Management prior to endorsement and approval by the NEA Board.

ALIPIO CIRILO V. BADELLES

Chairman, NEA BCRMC Member, NEA Board of Administrators

WHISTLEBLOWING PROGRAM AND COMPLAINT POLICY

NEA's Whistleblowing Program and Complaint Policy was duly approved by the NEA Board of Administrators (NEA-BOA) through Board Resolution No. 57, series of 2017 date May 31, 2017 and correspondingly submitted to the Office of National Administrative Registry at the University of the Philippines Law Center on June 19, 2017 for filling, publication and recording.

A. INTRODUCTION

It is the State's policy that the governance of government-owned and controlled corporations (GOCCs) shall be carried out in a transparent, responsible and accountable manner with the utmost degree of professionalism and effectiveness. As a GOCC, integrity and accountability are necessary to maintain public trust and restore credibility in the public service. Whistleblowers are the primary vehicle through which misconduct is exposed and employees are therefore encouraged to come forward and voice their concerns about any aspect of this Office's work. However, witnesses to misconduct are oftentimes subject to retaliation for speaking out. This retaliation creates a chilling effect on the willingness of the employees to come forward and bring to light these misconducts.

The GCG has implemented Memorandum Circular No. 2016-02 entitled "Revised Whistleblowing Policy for the GOCC Sector". This guideline is therefore issued in order to implement the aforesaid memorandum on Whistleblowing Policy of the National Electrification Administration (NEA).

The purpose of this Whistleblowing Policy is to enable any concerned individual to report and provide information, anonymous if he/she wished and even testify on matters involving the actions or omissions of the employees, officers and members of the Board of Administrators of NEA and protect the identity of the whistleblower from retaliation for his/her actions.

B. DEFINITION OF TERMS

- OFFICE refers to the National Electrification Administration (NEA).
- EMPLOYEE refers to any individual who performs services for or under the control and direction of an employer for wages or other remuneration. For purposes of this Whistleblowing Policy, it shall also include rank-and-file, regular or contractual, job order or plantilla employees, supervisors, officers and members of the Board of Administrators.
- RETALIATORY ACTION means the discharge, suspension, demotion, harassment, blacklisting or the refusal to hire an employee, or other adverse employment action taken against an employee in the terms and conditions of employment, or other actions which interfere with an employee's ability to engage in protected activities set forth under this policy.
- WHISTLEBLOWING refers to the process whereby employees are encouraged to report suspected violations, complaints or concern involving financial disclosures, accounting, code of conduct and ethics or policies. Whistleblowing encourages employees to bring unethical or illegal practices to the forefront and addressing them before they become detrimental to the Office.

C. OBJECTIVES OF THE POLICY

A whistleblowing program is an important element of internal audit and control. Its main objectives are as follows:

- 1. To encourage employees to bring suspected malpractices, ethical and legal violations they are aware of to the attention of an internal authority.
- 2. To avoid exposing the office to risk or damage that may occur when employees violate a certain code of conduct. A strong whistleblowing program is one of the best means of reducing the impact of fraud and serious misconduct.
- 3. To help promote and develop a culture of openness, accountability and integrity within the office. The policy supports and assists personnel who have genuine concern to bring it to the attention of people within the office who can take appropriate actions.

D. SCOPE OF THE GUIDELINE

- 1. The guideline shall apply to all employees of NEA as defined.
- 2. The following concerns and issues shall encompass reporting by concerned employees:
 - a. Violations of the provisions of the following rules and regulations, to wit:
 - i. R. A. No. 6731, "Code of Conduct and Ethical Standards for Public Officials and Employees";
 - ii. R. A. 3019, "Anti-Graft and Corrupt Practices Act",
 - iii. R. A. 7080, as amended, "The Plunder Law";
 - iv. Book II, Title VII, Crimes Committed by Public Officers, The Revised Penal Code;
 - v. Executive Order No. 292 s. 1987, "Administrative Code of 1987";
 - vi. R. A. No. 10149, "The GOCC Governance Act of 2011";
 - vii. GCG MC No. 2012-05, "Fit and Proper Rule";
 - viii. GCG MC No. 2012-06, "Ownership and Operations Manual Governing the GOCC Sector";
 - ix. GCG MC NO. 2012-07, "Code of Corporate Governance for GOCCs"; and
 - Other Circulars and Orders and applicable laws and regulations.
 - b. Reportable Conditions as provided under GCG Memorandum Circular No. 2016-02, Revised Whistleblowing Policy for the GOCC Sector.

E.PROTECTED ACTIVITIES

No retaliatory action shall be made against an employee because he/she does any of the following:

- 1. Discloses, threatens to disclose, or is about to disclose to his/her immediate superior or through any means under this policy an activity, policy or practice of the officers, co-employee, or any of the members of the Board of Administrators, that the employee reasonably believes is in violation of a law, regulation or policy.
- 2. Provides information to, or testifies before any panel duly constituted under this policy or competent court of jurisdiction conducting an investigation, hearing or inquiry into any violation committed of under the scope of this program or of any law, rule, regulation or policy.
- 3. Discloses, threatens to disclose or is about to disclose to a superior or through any means provided under this policy, or public officer a policy or practice of an officer, co-employee or any of the members of the Board of Administrators that the employee reasonably believes is incompatible with the mandate of this office.



F. POLICIES

- 1. A confidential reporting channel/mechanism shall be established wherein whistleblowers may convey or communicate their concerns and/or complaints.
- 2. All reports must state the specific conditions/s, action/s and/or omission/s being complained about, as well as the corresponding laws, rules or regulations allegedly violated. If possible, documentary and other evidence in support of the allegation must be submitted for evaluation.
- 3. All reports by whistleblowers shall be treated fairly, properly and confidentially to the greatest extent possible. As such, the process allows for anonymous reporting. The whistleblower who informs against any wrongdoing may choose to maintain his anonymity and provide a manner by which he/she can be contracted without jeopardizing his anonymity. If any employee is making an identity disclosure, said employee shall retain his/her anonymity unless he/she agrees otherwise.
- 4. The anonymity is limited and exclusive only to the whistleblower. All respondents or those complained of must be clearly identified by their full names and positions. Furthermore, the alleged violations, actions and/or omissions must be clearly identified, together with the law, rule and regulation allegedly violated.
- 5. In the event that the whistleblower withdraws or desist from providing additional information, the investigation shall continue provided that the evidence gathered is sufficient as determined by the whistleblowing committee.
- 6. In the event that the complained employee resigns prior to the final resolution of the case against him/her, the investigation shall still continue provided that the evidence gathered is sufficient as determined by the whistleblowing committee.
- 7. The filing of a case in a court of competent jurisdiction does not affect the conduct of the investigation to determine administrative liability, if any.
- 8. The whistleblowing program intends to provide warnings and promote ethical conduct in the office. In this manner, the whistleblower may raise matters of concern or issues that are within the scope of the program enumerated per letter D above.
- 9. The Office shall ensure that no employee shall be at risk of suffering some form of retribution as a result of reporting or raising a concern.
- 10. Employees shall be responsible to raise only genuine concerns, in good faith and without any ulterior motive. The process should not be used to support personal grievances about conditions of employment or disputes.
- 11. The Administrator may create and appoint a "Whistleblowing Committee" that would handle the overall responsibility for the implementation and maintenance of the program.

G. GCG WHISTLEBLOWING WEB PORTAL

The Governance Commission has established the website www.whistleblowing.gcg.gov.ph as its primary reporting channel for whistleblowers under GCG Memorandum Circular No. 2016-02, Revised Whistleblowing Policy for the GOCC Sector. This reporting channel is an online-based platform by which whistleblowers may securely submit reports electronically while at the same time ensuring their anonymity and the confidentiality of their reports. Whistleblowers are encouraged to utilize this online reporting channel.

H.CONFIDENTIALITY

Except when the whistleblower does not invoke anonymity and/or confidentiality when invoking the policy under this guideline, the office shall ensure confidentiality of all information arising from whistleblowing reports submitted. It shall treat all reports including the identity of the whistleblower and the person complained of in a confidential and sensitive manner. The identity of the whistleblower will be kept confidential, unless compelled by law or the Courts to be revealed, or unless the whistleblower authorized the release of his/her identity.

I. PROTECTION OF A WHISTLEBLOWER AGAINST RETALIATION

Retaliatory acts against whistleblowers who submit whistleblowing reports in good faith shall not be tolerated by this office which shall extend all possible assistance to the whistleblower under the law and given the circumstances. Such retaliatory acts may include:

- (a) Discrimination or harassment in the workplace;
- (b) Demotion;
- (c) Reduction in salary or benefits;
- (d) Termination of contract;
- (e) Evident bias in performance evaluation; or
- (f) Any acts or threats that adversely affect the rights and interests of the whistleblower.

J. UNTRUE ALLEGATIONS

If a whistleblower makes allegations that are determined to be fabricated or malicious falsehoods, and/or he/she persists in making them, legal action may be taken against him/her by the office.

K.EFFECTIVITY CLAUSE

This guideline shall take effect fifteen (15) days after the approval by the NEA Board of Administrators, and after submission of three (3) certified copies of the same to the office of the National Administrative Registry at the University of the Philippines Law Center.

EDGARDO R. MASONGSONG

Administrator

NOTABLE ACCOMPLISHMENTS OF THE BOARD

The NEA Board of Administrators is composed of five members, including the NEA Administrator; and, headed by the Secretary of the Department of Energy (DOE) as Chairman. On November 25, 2019, Undersecretary Felix William B. Fuentebella was replaced by Undersecretary Emmanuel P. Juaneza as the new Alternate Chair.

For the year 2019, a total of twenty four Board Meetings (12 regular, 11 quasi-judicial matters, and one special meeting) were conducted by the NEA Board of Administrators, approving a total of 157 resolutions to respond to the requirements of NEA, the ECs and the Rural Electrification Program as a whole.

On the other hand, the NEA Board Committees each accomplished the following:

- 1. The Board Governance, Nomination and Remuneration Committee (BGNRC) chaired by Board Member Agustin L. Maddatu held a total of nine meetings and was able to approve 65 Resolutions.
- 2. The Board Credit and Risk Management Committee (BCRMC) chaired by Board Member Alipio Cirilo V. Badelles held a total of seven meetings and was able to approve 39 Resolutions.
- 3. The Board Audit Committee (BAC) chaired by Board Member Rene M. Gonzales held a total of seven meetings and was able to approve 14 Resolutions.



MR. ALFONSO GABA CUSI

Chairman, NEA-BOA Secretary, Department of Energy (DOE)

Age: 70

Date of First Appointment: July 1, 2016

Highest Educational Qualifications:

Doctorate in Business, Honoris Causa Polytechnic University of the Philippines

Master in Business Administration University of the Philippines, Cebu

BS in Business Administration La Salle College, Bacolod

Relevant Experiences prior to appointment:

- General Manager Philippine Ports Authority (PPA)
- General Manager, Manila Int'l. Airport Authority (MIAA)
- Director General, Civil Aviation Authority of the Philippines (CAAP)



ATTY. FELIX WILLIAM BUQUID FUENTEBELLA

Undersecretary, DOE Alternate Chair, NEA-BOA (October 24, 2016-November 24, 2019)

Age: 45

Date of First Appointment: October 24, 2016

Highest Educational Qualifications:

RA 1080 - Philippine Bar San Sebastian Recoletos Institute of Law, Ateneo de Manila University

BS in Business Administration University of the Philippines, Dilliman

Relevant Experiences prior to appointment:

- Undersecretary, Department of Energy (DOE)
- Deputy Secretary General, Housing and Urban Development Coordinating Council (HUDCC)

- Commissioner, Housing and Land Use Regulatory Board (HILIRR)
- Chief of Staff and Head Legislative Staff Office of Congressman Arnulfo Fuentebella
- Assistant Majority Floor Leader, 12th Philippine Congress
- Political Affairs Officer, Office of Congressman Arnulfo Fuentebella

Continuing Training Program:

- Training Module on Phronetic Leadership, July 31-August 4, 2018, Development Academy of the Philippines, (DAP) Conference Center, Tagaytay City
- Phronetic Leadership Training, September 9-15, 2018, Japan
- 15th Asia Cooperation Dialogue (ACD) and Other Related Meetings, January 15-18, 2017, Abu Dhabi, UAE
- ASEAN Government Leadership Program (AGLP), May 7-12,
 2017, Ossining, New York and Washington D.C., USA
- Guest Speaker to the Korea-Asia Energy Cooperation Seminar, July 6-7, 2017, Seoul, Korea



ENGR. EMMANUEL PACURSA JUANEZA

Undersecretary, DOE Alternate Chair, NEA-BOA (November 25, 2019-present)

Age: 69

Date of First Appointment: November 25, 2019

Highest Educational Qualifications:

RA 1080 - Professional Mechanical Engineer Registered Mechanical Engineer BS in Mechanical Engineering Western Institute of Technology, Iloilo City

Technical Vocational-Machine Shop Practice Iloilo School of Arts and Trades, Iloilo City

Relevant Experiences prior to appointment:

- Undersecretary, DOE
- Board Member, Technical Education and Skills Training (TESDA)
- Member, NAPOCOR Tongonan I Power Plant Audit Team for the DOE

Continuing Training Program:

- Project Management Fundamental, Abu Dhabi, U.A.E., 2010
- General Electric Project Control Manager Training, Atlanta, USA, 2006
- General Electric Contract Manager Training, Atlanta, USA, 2005
- ISO 9001 Auditor Training, Dubai, 2003
- OXBOW Power Management Training, Nevada, USA, 1998
- Outstanding Performance Award, Royal Commission, KSA, 1996
- Merit Certificate Award GE/MEELSA, KSA, 1991



MR. AGUSTIN LAYOSO MADDATU

Member, NEA-BOA (2016-present)

Age: 70

Date of First Appointment/ Sworn to Office: November 18, 2016

Highest Educational Qualifications:

BS in Commerce, Major in Business Administration University of the East, Manila

Relevant Experiences prior to appointment:

- Deputy Administrator for Administration, NEA
- Rural Electrification Director, NEA
- Acting General Manager, various ECs

- Chief of Research Division, NEA
- Financial Analyst, NEA

Continuing Education Program:

- Advanced Corporate Governance Training (ACGT) November 18-19 2019, Sulo Hotel, Quezon City
- Corporate Governance: Board Effectiveness Best Practices November 9, 2018, Manila Marriot Hotel, Pasay City
- Introduction to Finance for Directors, August 24, 2017, Discovery Primea, Makati City
- Best Practices in Parliamentary Procedures for Public Officials
 - May 26, 2017, Manila Marrriott Hotel, Pasay City
- **Professional Directors Program** March 1, 8, 9, 15, 16, 2017, Discovery Primea/ Dusit Thani Hotel, Makati City



MR. RENE MIJARES GONZALES

Member, NEA-BOA (2017-present)

Date of First Appointment/ Sworn to office: May 10, 2017

Highest Educational Qualifications:

BS in Military Education and Training Philippine Military Academy, Baguio City

Relevant Experiences prior to appointment

- **Executive Director** CIRCA Security and Investigation, Inc.
- Division Chief, Intelligence Civil Aviation Authority of the Philippines

Department Manager, Intelligence and Investigation ID and Pass Control Manila International Airport Authority

Continuing Education Program:

- Advanced Corporate Governance Training (ACGT) November 18-19 2019, Sulo Hotel, Quezon City
- Corporate Governance: Board Effectiveness Best Practices November 9, 2018, Manila Marriot Hotel, Pasay City
- Introduction to Finance for Directors August 24, 2017, Discovery Primea, Makati City
- Best Practices in Parliamentary Procedures for Public Officials

May 26, 2017, Manila Marrriott Hotel, Pasay City



ATTY. ALIPIO CIRILO VILLACORTA BADELLES

Member, NEA-BOA (2017-present)

Age: 70

Date of First Appointment/ Sworn to office: September 28, 2017

Highest Educational Qualifications:

Bachelor of Commerce, San Beda College, Manila

Bachelor of Laws, San Beda College, Manila

Relevant Experiences prior to appointment:

Co-chairman, House Joint Congressional Power Commission (JCPC)

- Chairman, Committee on Energy, 12th and 13th Congress
- Chairman, Committee on Ethics 11th Congress
- Founder, Badelles Law Office
- President, Integrated Bar of the Philippines (IBP), Lanao del Norte Chapter
- Governor, IBP Northern Mindanao

Continuing Education Program:

- Corporate Governance: Board Effectiveness Best Practices November 8, 2019, Marriot Grand Ballrom, Pasay City
- Advanced Corporate Governance Training (ACGT) November 18-19 2019, Sulo Hotel, Quezon City



MR. EDGARDO RAMA MASONGSONG

Member, NEA-BOA (2016-present) Administrator, NEA (2016-present)

Age: 61

Date of First Appointment/ Sworn to Office: November 18, 2016

Highest Educational Qualifications:

AB Major in Philosophy, Notre Dame University, Cotabato City

Theological Studies, St. Francis Xavier Regional Major Seminary (SFX-REMASE), Davao City

Relevant Experiences prior to appointment:

- Representative, I-CARE Party-list, 16th Congress
- General Manager, Bukidnon Second Electric Cooperative, Inc. (BUSECO)
- Asst. City Administrator, Cebu City Government

- Branch Manager, Region 7 Visayas Cooperative Development Center (VICTO)
- Organizer of various sectors in Mindanao and worked closely with the Consortium for Rural and Urban Service Projects and the Parishes in Davao City and Cotabato Provinces.

Continuing Training Program:

- Corporate Governance: Board Effectiveness Best Practices November 8, 2019, Marriot Grand Ballrom, Pasay City
- Advanced Corporate Governance Training (ACGT) November 18-19 2019, Sulo Hotel, Quezon City
- 2018 National Rural Electric Cooperative Association (NRECA) Annual Meeting, February 24-March 2, 2018, Nashville, Tennessee, U.S.A.
- Asia Clean Energy Forum June 5-8, 2017
 - ADB Headquarters, Mandaluyong City
- **Professional Directors Program** March 1, 8-9, 15-16, 2017, Discovery Primea/ Dusit Thani Hotel, Makati City

Report

Administration (NEA) has been the forerunner of the country's electrification program since its creation as an institution in 1969 by virtue of RA 6038. For five decades, the NEA stayed true to its mandate of lighting up provincial towns and the remotest of villages in our country.

> The year 2019 ushered NEA's Golden Anniversary, the most significant event in its history. The grand celebration of the 50 years of hard work, determination and strong teamwork enabled NEA to meet, overcome, and surpass the many risks, challenges, and setbacks it had to face. Ultimately, NEA triumphed and sustained its legacy in the field of rural electrification as highlighted by the following:

I. Implementation of the Rural Electrification Program (REP)

In August 2019, to momentous occasion of NEA's Golden Anniversary and the 50 years of the Rural Electrification Program (REP) was dramatized by the switch-on of the 13 millionth consumer connection. The beneficiary of this momentous achievement, Ms. Feliza Pangilan, is an elderly farmer and member of the Blaan tribe from Sitio Kitbog, Malungon, Sarangani. The South Cotabato II Electric Cooperative, Inc. (SOCOTECO II) assisted in the implementation of this project which was made possible under the Photovoltaic Mainstreaming Program of the Department of Energy (DOE) with financial support from the European Union-Access to Sustainable Energy Programme (EU-ASEP) through World Bank.

For 2019, the data on the electrification status of the franchise areas of the ECs showed that 78 provinces, 90 cities, 1,385 municipalities, 36,047 barangays, 123,670 sitios and 13.630 million connections have been provided with electricity, benefitting about 60 million Filipinos.

With the ECs as its implementing arm in the mandated mission of rural electrification, even in missionary or economically unviable areas, the NEA continued to implement the Sitio Electrification Program (SEP). At the end of 2019, some 1,085 sitios were completed/energized, compared to its 2019 target of 962 sitios. This contributed to the connection of 586,144 additional consumers which is in line with the President's directive to provide electricity access for all.

II. Provision of Loan Facilities to ECs

The agency released a total of PHP705.024 million to 31 ECs to finance stand by credit, capital expenditure projects, and modular generator set and PHP10 million to ABRECO for the repair and rehabilitation of damaged distribution facilities caused by Typhoon Ompong.

For year 2019, NEA posted a total collection for the year's operation the amount of PHP2.298 billion against amortizations due of PHP1.492 billion or 100% collection efficiency.

III. Payment of National Government (NG) Advances

While NEA was able to fully settle its foreign loan obligations on April 11, 2017, it has payables from the National Government (NG), particularly the Bureau of the Treasury (BTr), for the advances made by BTr in the payment of the agency's foreign loan amortization.

The total advances to NEA amounting to PHP18.321 billion was requested for conversion into subsidy. Accordingly, the DOF considered the conversion of PHP14.915 billion into subsidy, leaving a balance of PHP3.246 billion, payable in four years starting 2018 up to 2021.

NEA was able to pay a total of PHP1.935 billion from its first installment on July 31, 2018 to December 23, 2019.

IV. Capacity Building Program for EC Personnel

In line with the policy of the state as enunciated in Section 2 (c) of RA 10531 to empower and enable the ECs to cope with the changes brought about by the restructuring of the power industry, the NEA conducted various competency seminars and training programs for the personnel of the ECs registering 3,057 participants overall. Essentially, the seminars and training programs were designed to enhance the core values and financial, institutional and technical (FIT) skills of the ECs' personnel to bring about marked improvement in its operational efficiency and financial viability.

V. Continuing Pursuit of Corporate Governance

A. ISO 9001:2015 Certification

Anchored on its pursuit of good governance, the Agency submitted itself for the conduct of Surveillance Audit by TÜV Rheinland Philippines, Inc. on November 26, 2019 covering the scope "Provision of Financial, Institutional, Technical and Legal Assistance to the ECs which in turn undertake power distribution on an area coverage basis." NEA was able o maintain its existing ISO 9001: 2015 Certification.

B. Customer Satisfaction Survey

NEA continuously espouse good corporate governance in order to provide better service to the ECs. This was affirmed in the result/report submitted by Market Relevance Corp. (MRC), the third-party service provider for the conduct of the EC Customer Satisfaction Survey (CSS). The overall satisfaction rating garnered by NEA is at 99% which translates to "Very Satisfied."

The CSS covered six items namely: Staff and Organization, Regulatory: Policies, Regulatory: Application, Financing, Information and Communication and Facilities. Overall, NEA's departments were rated by the respondents with the average levels of satisfaction ranging from "Satisfied" to "Very Satisfied."

VI. Improvement of Power Distribution in Bangsamoro Autonomous Region in Muslim Mindanao (BARMM)

The recipient ECs, through the facilitataion of NEA, formally received from the Japanese government and the Japan International Cooperation Agency (JICA) the brand new equipment and materials that will help improve the power distribution systems of the ECs operating in the Bangsamoro region.

VII. Unification of Davao del Norte Electric Cooperative, Inc. (DANECO)

The Davao del Norte Electric Cooperative, Inc. (DANECO) and the group associated with the Cooperative Development Authority (CDA) signed a memorandum of agreement, signifying the end of a seven-year-long rift between the two factions and recognizing the legitimacy of Daneco, Inc. as the sole and true entity to run the affairs of the power distribution utility last November 14, 2019.

Under the MOA, the CDA group committed to "cease and desist from undertaking any acts relating to the performance of any matters that has to do with the official functions of Daneco, Inc., in recognition of the latter's legal and juridical personality."

Electricity consumers from Davao del Norte and Compostela Valley were finally assured of peace over their lone power distribution utility and were promised of a better service.

VIII. Mobilization of Task Forces (TF)

Task force is a time-tested compact of cooperation between and among ECs. It is an institutionalized mechanism wherein ECs assist other ECs in need, whether in times of calamity or in rehabilitating electric distribution facilities to improve their services. For the year, a total of five task forces were mobilized, as follows:

A. TF PALECO

In a continuing effort to help the EC in Palawan improve the reliability of its electric services in the province, TF Paleco was mobilized to assist in the rehabilitation and general improvement of its distribution lines. Two batches were deployed consisting of linemen and other personnel from 11 ECs which commenced on August 16, 2019. Among its accomplishments were the reconductoring of wires, pole replacements, meter clustering and massive Right-of-Way clearing. The TF PALECO concluded its rehabilitation activities with 151% of its targets completed on November 25, 2019.

B. TF ABRECO

The creation of the TF is part of the state-run agency's efforts to address the challenges and issues besetting the beleaguered Abra Electric Cooperative (ABRECO), which is under the management of the Task Force Duterte Abra Power (TFD-AP) and the NEA.

Task Force Kapatiran was organized to specifically attend to the need to rehabilitate dilapidated power distribution system of Abreco to help avert outages.

C. TF OMECO

Similar to what were created for the rehabilitation of the power distribution networks of PALECO and ABRECO, TF OMECO was organized to address the frequent power interruptions that hampered the Occidental Mindoro Electric Cooperative, Inc. (OMECO)'s operational performance.

Out of the target of 625 meter clustering, 659 meter cluster boxes were organized or a total of 105%. The line clearing activity was also accomplished with 1,787 spans out of the target of 1,099 or 163%.

D. Task Force Kapatid (TFK) "Tisoy"

Another TF was mobilized and contingents were deployed to two of the hardest-hit regions, MIMAROPA and Bicol, to bolster power restoration activities affected by Typhoon Tisoy (international name Kammuri) that made landfall in Gubat, Sorsogon on December 2, 2019.

Some 46 ECs from Ilocos, Cagayan Valley, Central Luzon and the Cordillera Administrative Region sent 276 line workers and support personnel with boom trucks and equipment to assist their brother ECs to fast track line rehabilitation efforts and immediate restoration of power. Eastern Visayas ECs also sent crews to Northern Samar as part of the TFK"Tisoy", a special unit of line workers strategically organized to quicken the pace of power restoration activities in the aftermath of disasters.

E. TFK "Ursula"

With the onslaught of typhoon "Ursula", (international name Phanfone) 16 provinces in MIMAROPA, Central Visayas, Eastern Visayas, and Western Visayas were affected and caused heavy damaged to their power distribution facilities.

On December 26, 2019, TFK teams composed from 55 ECs composed of 495 personnel and 77 boom trucks and other logistics was deployed to assost in line rehabilitation and speedy power restoration activities in seven ECs who sought the help of the TFK namely of OMECO, AKELCO, CAPELCO, ILECO III, BILECO, ESAMELCO and SAMELCO II.

IX. Models in Renewable Energy Development

In its commitment to improve access to clean and affordable energy, and accommodate the growing electricity demand of the island provinces, the agency, through the ECs, continued to embrace renewable energy sources to electrify households especially in the far-flung and off-grid areas.

Island ECs, namely Romblon Electric Cooperative, Inc. (ROMELCO) and Busuanga Island Electric Cooperative, Inc. (BISELCO) served as models in renewable energy development. Romelco officially launched its PhP242 million wind farm project, which was made possible through its partnership with Japanese manufacturer Komaihaltec, Inc. and supported by the Ministry of the Environment of Japan. It is a 900-kilowatt (kW) wind turbines now spinning on the hills of Barangays Agnay, Bagacay and Lonos in Romblon. Meanwhile, Biselco adopted a renewable energy source with its interconnected smart solar network project. The cooperative piloted the technology on the island village of San Isidro. Biselco secured a total of 1,200 Solar Home System (SHS) units which were distributed to the off-grid communities in their franchise area.

X. EC Overall Performance Assessment

A. Result of 2018 EC Overall Performance Assessment

The 2018 EC Overall Performance Assessment showed an increase in the number of power distribution utilities that were fully compliant with the key performance standards (KPS) of NEA. Based on the results, the ECs that were rated AAA were the same from last year's final rating. Of these, 26 ECs received an overall score of 100, which is lower than the 33 ECs that garnered 100 points from the previous assessment.

Results of the said recent assessment also showed that 83 percent or a total of 101 out of the 121 ECs supervised by the agency have notched either AAA, AA or A status. Of the remaining 20 ECs, four improved their performance either from C to B or D to C; 13 ECs manifested improvement in total scores while three retained their performance level.

The AAA rating is the highest score given to ECs that indicates the power distributors' full compliance on four parameters, namely financial, institutional, technical and reportorial requirements. The D rating is the lowest. Scores and their corresponding ratings are as follows: 95-100 = AAA; 90-94 = AA; 85-89 = A; 75-84 = B; 50-74 = C; and 49 & below = D.

B. Amended Enhanced Policy/Guidelines on EC Overall Performance Assessment

To address the heightened demands for power rate reduction, reliability of service, good governance, and member-consumer-owners (MCOs) empowerment, an amended enhanced Policy/Guidelines on EC Overall Performance Assessment was approved by the NEA Board of Administrators during its meeting on July 31, 2019. This Policy/Guidelines shall be used in the evaluation of the EC Overall Performance Assessment starting calendar years 2020 for the 2019 results of EC operations.

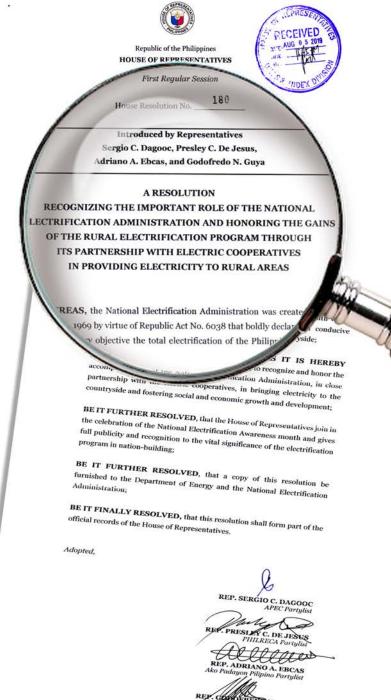
XI. Approved Policies/Guidelines

In accordance with its expanded powers, functions and privileges under Section 5 of RA 10531 and Section 5 of the IRR, the NEA has formulated several policies and guidelines geared towards the fulfilment of NEA's mandate and to provide assistance and guidance to the ECs in the performance of their franchise obligations as distribution utilities.

In addition to the Amended Enhanced Policy/Guidelines on EC Overall Performance Assessment, the Board also approved seven Policies/Guidelines such as 1) Policy on Management and/or Consultancy Services to Electric Cooperatives, 2) Policy Guidelines on Implementation of Strategized Total Electrification Program 3) IRR of RA 11039: EC Emergency Resiliency Fund, 4) Revised Salary Scale for EC General Managers, 5) Equipment and Material Price Index 2019, 6) EC Member-Consumer-Owners Program for Empowerment (MCOPE), and Revised EC Model Organizational Structure.

As we take another step toward our goal, I encourage everyone to remain committed in our causes that will give more Filipinos better chances to live a happier and contented life brought about by the benefits of eletricity.

EDGARDO R. MASONGSONG
Administrator



WHEREAS, Republic Act No. 10531 declared as a second state to promote the sustainable development in the rural areas through rural electrification and to empower and enable electric cooperatives to cope with the changes brought about the restructuring of the electric power industry;

WHEREAS, the National Electrification Administration will be commemorating its 50th Founding Anniversary on August 06, 2019;

WHEREAS, in 2016 the NEA garnered a 100% accomplishment of the 32,441 Sitio Electrification Program;

WHEREAS, for half a century, the National Electrification Administration has lived up to its mission of promoting the sustainable development in the rural areas through rural electrification;

V/HEREAS, the NEA has continuously empowered and strengthened the Yural Electrification Program and has brought electricity to the rural areas, the electric cooperatives as its implementing arm;

rural accountryside;

WHEREAS, electric cooperation of the possess the greatest within the rural communities they bring power to as the clocality and wellbeing of its consumers at hears.

WHEREAS, it is the goal of the State that more effective measures be put in place to ensure the necessary support for the electric cooperatives that have been performing and fulfilling their mandate of providing dependable and adequate service to Filipino communities;

WHEREAS, just this year, before the dawn of its Golden Anniversary, the NEA under the helm of its well-abled Administrator Edgardo Rama Masongsong and in partnership with all the electric cooperatives, have connected its 13 millionth consumer;

NEA and ECs: The United Front of the RE Movement towards Empowered Filipinos

The transformation of the rural areas from sleepy towns into bustling districts and the upliftment of the quality of life of people are testaments to the united effort of the women and men of the National Electrification Administration, in solid partnership of the 121 Electric Cooperatives (ECs) in the country, in implementing the Rural Electrification (RE) Program.

For half a century, NEA worked hand in hand with the ECs in bringing the benefits of electricity to the people even in the remotest parts of the Philippines; fulfilling their shared mission of creating opportunities for the rural folks to raise the status of their life. The connection of the household of Ms. Feliza Pangilan, the 13 millionth consumer from the Blaan Tribe in South Cotabato, is the symbolic personification of the approximately 61 million Filipinos in the EC franchise areas who now enjoy the simple comforts of life with the advent of electricity.

Thus, on August 5, 2019, coinciding with the celebration of the Golden Year of the RE Program and the commemoration of the 50th NEA Anniversary and 10th National Electrification Awareness Month, the Power Bloc representatives from Ako Padayon Pilipino, APEC, PHILRECA and RECOBODA partylists of the 18th Congress filed/introduced House of Representatives (HOR) Resolution No. 180, entitled "A Resolution Recognizing the Important Role of the National Electrification Administration and Honoring the Gains of the Rural Electrification Program through its Partnership with Electric Cooperatives in Providing Electricity in the Rural Areas."

This citation is an imprint of NEA's passion and commitment in the continuing pursuit of sustainable development through the RE Program that is aligned to President Rodrigo Roa Duterte's AmBisyon Natin 2040. Together with the ECs, this recognition will drive NEA to work harder in order to better serve the interests of the Filipino people, especially the coming generation,

THE BOARD OF ADMINISTRATORS

National Electrification Administration 57 NEA Building, NIA Road, Government Center Barangay Pinyahan, Diliman, Quezon City

Report on the Financial Statements

We have audited the accompanying financial statement of National Electrific ation Administration (NEA), which comprise the statements on financial position as at December 31, 2019 and 2018, and the statements of financial performance, statements of changes in net assets (equity, statement of cash flows, statements of comparison of budget and actual amounts for the years then ended December 31, 2019, and notes to the financial statements including a summary of significant accounting policies.

In our opinion, except for the possible effects of the matter described in the Basis for Qualified Opinion section of our report, the accompanying financial statements present fairly, in all material respects, the financial position of the NEA as at December 31, 2019 and 2018, and its financial performance and its cash flows for the years then ended in accordance with Philippine Public Sector Accounting Standards (PPSASs).

Basis for Qualified Opinion

The balance of Loans Receivable - Power Sector Assets and Liabilities Management Corporation (PSALM) amounting to P2.155 billion as of December 31, 2019 has an unreconciled variance of P350.329 billion with PSALM as disclosed in its Notes to financial Statements which is contrary to Appendix B of IPSAS 1 - Presentation of Financial Statements. An Allowance for Impairment Loss amounting to P350.329 million was provided in CY 2019 for fair presentation in the financial statements, however, the related Impairment Loss was recognized as prior period adjustment instead of current year which is a departure from assessing financial asset for any impairment at the end of each reporting period as required by IPSAS 29 - Financial Instruments: Recognition and Measurement. This resulted in the understatement of Impairment Loss account by P350.329 million and overstatement of Prior Passed & Statement account by the same amount Period Adjustment account by the same amount.

Moreover, the validity of a prior adjustment of P20.336 million in government equity is doubtful as it was made without supporting documents and the corresponding credit to Capital Stock account was not reflected in the Statement of Changes in Net Assets/Equity which is a departure from faithful representation of financial reporting as required under Section 3.10 of the Conceptual Framework for General Purpose Financial Reporting (GPFR) by Public Sector Entities.

We conducted our audits in accordance with International Standards of Supreme Audit Institutions (ISSAIs). Our responsibilities under those standards are described in the Auditor's Responsibilities for the Audit of Financial Statements section of our report. We are independent of the NEA in accordance with the Revised Code of Conduct and Ethical Standards for Commission on Audit Officials and Employees (Code of Ethics) together with the ethical requirements that are relevant to our audit of the financial statements, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the Code of Ethics. We believe that the evidence we have obtained is sufficient and appropriate to provide a basis for our qualified opinion.

Responsibilities of Management and Those Charged with Governance for the Financial

Management is reponsible for the preparation and fair presentation of the financial statements in accordance with IPSASs, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether, due to fraud or error,

In preparing the financial statements, management is responsible for assessing the NEA's ability to continue as a going concern, disclosing, as applicable, matters related to going concern disclosing as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the NEA or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the NEA's financial reporting process

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISSAIs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, undually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on a basis of these financial

As part of an audit in accordance with ISSAIs, we exercise professional judgment and maintain professional skepticism throughout

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of NEA's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the
 audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the NEA's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to date of our auditor's report. However, future events or conditions may cause the NEA to cease to continue as a going
- concern.

 Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our

Report on Other Legal and Regulatory Requirements

Our audits were conducted for the purpose of forming an opinion on the basic financial statements taken as a whole. The supplementary information required by the Bureau of Internal Revenue on taxes, duties and license fees disclosed in Note 27 to the financial statements is presented for purposes of additional analysis and is not a required part of financial statements. Such supplementary information is the responsibility of management and has been subjected to the auditing procedures applied in our audits of the basic financial statements. In our opinion, except for the effect of the information of the matter described in the Basis for Qualified Opinion Section, the supplementary information is fairly stated in all materials respects in relation to the basic financial statements taken as a whole.

COMMISSION ON AUDIT

GLORING SUSON OIC Supervising Auditor

July 23, 2020



NATIONAL ELECTRIFICATION ADMINISTRATION

NEA, ECs and MCOs: Partners in Rural Electrification and Development 57 NIA Road, Government Center, Diliman, Quezon City





STATEMENT OF MANAGEMENT'S RESPONSIBILITY FOR FINANCIAL STATEMENTS

The Management of the NATIONAL ELECTRIFICATION ADMINISTRATION is responsible for the presentation of the financial statements as at December 31, 2019, including the additional components attached thereto in accordance with the International Public Sector Accounting Standards (IPSAS). The responsibility includes designing and implementing internal controls relevant to the preparation and fair presentation of financial statements that are free from material statement whether due to fraud or error, selecting, and applying appropriate accounting policies and making accounting estimates that are reasonable in the circumstances.

The Board of Administrators reviews and approves the financial statements before such statements are issued to the regulators, creditors and other users.

The Commission on Audit has audited the financial statements of NEA in accordance with the Phillipine Public Sector Standards on Auditing and has expressed its opinion on the fairness of presentation upon completion of such audit, in its report to the Board of Administrators,

EMMANUEL P. JUANEZA

Alternate of the Chairman of the Board

DEE HO -

June 2, 2020

Date Signed

SONIA B. SAN DIEGO Deputy Administrator for Corporate Resources and Financial Services

MICHAEL DARWIN M. BAYOTAS Commission (3/2017-133 (2019-2020) Exp Date: Seneder 31, 2020 Unit 204, Tom - Avenue, IBP Lifetime Survey of Property Vav / Nov.07, 2012 PTR No. 3801-129/ Quezon City/Jan. 04, 2017 MCLE Compliance No. IV-0013899 / March 27, 2013 Attorneys Roll No. 56180

Edgardo R. Masongsong

Administrator



National Electrification Administration STATEMENT OF FINANCIAL POSITION

December 31, 2019 (In Philippine Peso)

	2019	2018
ASSETS		
Current Assets		
Cash and Cash Equivalents	4,790,716,693	3,530,514,170
Receivables	4,271,462,623	5,670,836,163
Inventories	2,667,814	2,242,947
Other Current Assets	3,073,437	3,244,436
Total current assets	9,067,920,567	9,206,837,716
Non-Current Assets		
Receivables	10,375,178,432	11,076,250,541
Property and Equipment	183,871,426	191,493,464
Other Non-current Assets	14,434,602	14,434,602
Total non-current assets	10,573,484,460	11,282,178,607
TOTAL ASSETS	19,641,405,027	20,489,016,323
LIABILITIES		
Current Liabilities		
Financial Liabilities	76,114,544	38,180,878
Inter-Agency Payables	12,566,821,485	17,472,768,798
Trust Liabilities	145,209,089	-
Other Payables	17,634,039	1,400,311,663
Total current liabilities	12,805,779,157	18,911,261,339
Non-Current Liabilities		
Financial Liabilities	66,033,556	89,451,566
Deferred Credits	478,882,528	36,616,257
Total non-current liabilities	544,916,084	126,067,823
TOTAL LIABILITIES	13,350,695,241	19,037,329,162
NET ASSETS (Total Assets Less Total Liabilities)	6,290,709,786	1,451,687,161
NET ASSETS/EQUITY		
Government Equity	6,290,709,786	1,451,687,161



National Electrification Administration STATEMENT OF FINANCIAL PERFORMANCE

For the Year Ended December 31, 2019 (In Philippine Peso)

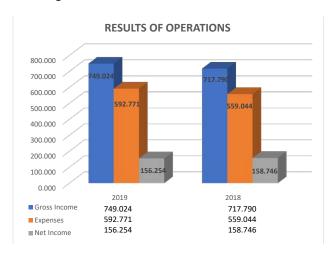
	2019	2018
REVENUE		
Service and Business Income	713,213,606	700,583,612
Total Income	713,213,606	700,583,612
CURRENT OPERATING EXPENSES		
Personnel Services	(286,402,001)	(241,862,331)
Maintenance and Other Operating Expenses	(115,554,109)	(114,048,921)
Financial Expenses	(97,688,692)	(107,364,320)
Non-Cash Expenses	(26,060,486)	(25,701,550)
Total Current Operating Expenses	(525,705,288)	(488,977,122)
SURPLUS FROM CURRENT OPERATIONS	187,508,318	211,606,490
Gain/(Loss) on Foreign Exchange	(333,659)	465,748
Other Non-Operating Income	36,144,986	16,740,660
Surplus before Tax	223,319,645	228,812,898
Income Tax Expense	(67,065,493)	(70,066,707)
Surplus After Tax	156,254,152	158,746,191
Financial Assistance	(392,153,956)	(1,926,800,748)
NET DEFICIT FOR THE PERIOD	(235,899,804)	(1,768,054,557)



FINANCIAL MANAGEMENT

POSITIVE RESULTS OF OPERATIONS

For the past 15 years, NEA sustained positive results in its operations. In 2019, total operating and service income amounted to PhP713.213 Million while total operating expenses amounted to PhP525.705 Million resulting to a Net Income of PhP187.508 Million.



RESPONSIBLE CORPORATE CITIZENSHIP

For CY 2019 operations, the amount of PhP67.065 Million and PhP85.715 million were remitted to the Bureau of Internal Revenue (BIR) and the Bureau of Treasury (BTr), respectively, as compared to the PhP70.067 Million Corporate Income Tax and PhP83.862 Million Dividends remitted for the year 2018.

SUBSIDY MANAGEMENT

For the year, the NEA received a total amount of PhP2.834 Billion subsidy fund from the National Government (NG), through the Department of Budget and Management (DBM). Sitio Electrification Program (SEP) got the biggest chunk amounting to PhP1.588 billion or 56% of the total subsidy.

To address the urgent need to rehabilitate distribution lines and restore electric service to member consumers in the coverage area of 24 electric cooperatives (ECs) severely damaged by Typhoons Nina, Vinta, Ompong and Rosita and twin earthquake in Batanes, the NEA also received PhP413.212 Million Quick Response Fund (QRF) under the National Disaster Risk Reduction and Management (NDRRM) Fund.

Aside from these, the NEA also received the following:

- Calamity fund from NDRRM Fund of PhP319.806
 Million for the implementation of projects, programs
 and activities of LASURECO in connection
 with the Marawi Recovery, Rehabilitation and
 Reconstruction Program (MRRRP);
- PhP70.054 Million for PAyapa at MAsaganang PamayaNAn (PAMANA) projects;
- PhP50.00 Million to cover provision of electric service to 148,258 housing units in the NHA resettlement sites in Typhoon Yolanda-affected areas;
- PhP187.00 Million for NHA "Yolanda" Permanent Resettlement Sites;
- PhP20.00 million for the installation of solar panels in Public Schools within the coverage area of BATELEC II;
- PhP165.00 Million for Renewable Energy projects; and
- PhP20.160 Million for the counterpart costs of the NEA for the VAT incurred from the locally manufactured equipment and materials included in the Japan International Cooperation Agency (JICA) grant to Bangsamoro electric cooperatives.

COLLECTION OF ECS LOAN AMORTIZATION

This year's total collections amount to PhP2.297 billion as against the collection target of PhP1.959 billion or 117% collection efficiency. As compared to CY 2018 collection performance of 102%, collection efficiency increased by 15% due to early payment of amortizations due made by the ECs, restructuring of loan arrearages and full payment of outstanding loans by some ECs.

The top five paying ECs are the following:

	EC	AMOUNT (In Million)	
1	OMECO	Php	105.377
2	NEECO II-AII		85.357
3	MORESCO II		68.450
4	CENPELCO		67.594
5	FLECO I		57.567
	TOTAL	PhP	384.345

LOANS FACILITATED

As part of NEA's mandate to help the electric cooperatives become competitive in the electricity industry, the Accounts Management and Guarantee Department (AMGD) facilitated total loans to 32 ECs amounting to PhP715 Million for 2019.

LOAN FACILITY	AMOUNT (In Million PhP)	NO. OF ECs
Short-Term Credit Facility (STCF)/	-	-
Stand-By Credit Facility (SCF)	25	2
RE- Capital Expenditure Projects	658	30
RE-Working Capital	-	-
Modular Generator Sets	22	1
Calamity	10	1
TOTAL	715	32 *

^{*} Total number of EC borrowers

PERCENTAGE OF LOANS RELEASED WITHIN PRESCRIBED PROCESSING PERIODS

The Agency was able to facilitate all ECs' request within the prescribed processing periods; 100% of ECs' request within 24 days for Regular Term Loan, 13 days for Short Term Loan and 85% of ECs' requests within 7 days for Calamity Loan, respectively which guaranteed efficient, effective and prompt assistance to their loan requests.

CONVERSION AND PAYMENT OF NATIONAL GOVERNMENT (NG) ADVANCES

The total conversion in 2019 amounted to PhP4.046 Billion under SARO No. BMB-C-19-0011828 dated 9 September 2019.

As of December 31, 2019, NEA is current in paying NG advances amounting to PhP1,935,866,147.50 (inclusive of interest on advances amounting to PhP312,547,567.50).

SUBSIDY RELEASES AND LIQUIDATION

NEA released subsidy funds amounting to PhP1.920B (SEP/BLEP – PhP1.755 Billion and Calamity Grant Php165 Million) to 96 ECs in 2019 for the attainment of total electrification of the countryside. Calamity grants are subsidy funds given to typhoon affected ECs for the rehabilitation of damaged distribution system. These subsidy funds released to ECs are subject to liquidation following COA rules and regulations.

For the year 2019, the total amount of liquidation of subsidy funds released to ECs amounted to PhP3.223B equivalent to 89% of CY 2018 unliquidated subsidy funds balance.

CONVERSION OF CALAMITY LOAN INTO GRANT

In times of typhoons, natural calamities and other extra ordinary circumstances, NEA provided on time calamity assistance funded by internally generated funds (IGF) to the ECs especially to those which cannot access loans from banks for the immediate restoration of power and repair of damaged distribution lines/systems caused by said unfortunate occurrences. Through the calamity loans provided, restoration of power in the backbone lines of affected ECs was realized in shorter days.

Meanwhile, the National Government (NG) is providing financial/calamity assistance to the ECs through the Quick Response Fund (QRF), a stand-by fund to be used for the replacement, reconstruction, rehabilitation or repair of distribution facilities in order that the situation and living conditions of people in communities or areas affected by natural or human-induced calamities, epidemics, crises, and catastrophes, which occurred in the last quarter of the immediately preceding year and those occurring during the current year may be normalized as quickly as possible.

Considering the magnitude of calamity grant provided by the NG to the ECs, the NEA Board approved on 14 April 2016 the Policy authorizing the Administrator to approve the conversion of calamity loans into grant/subsidy, subject to confirmation/ratification by the NEA Board. The conversion takes effect upon receipt by NEA of the calamity subsidy fund.

The total calamity loan provided to ECs by NEA funded by internally generated funds (IGF) amounted to Php109 Million in 2 years (2018-2019). However, in accordance with the General Appropriations Act on QRF (under various SARO/NCA) and Policy on Conversion, the NEA Administrator/Board of Administrators approved/ratified the conversion of calamity loan aggregating PhP79 Million only into grant, as follows:

EC	AMOUNT	TYPLICON
EC .	(In Million PhP)	TYPHOON
ABRECO	10	Ompong
MARELCO	7	Nina
QUEZELCO I	9	Nina
ORMECO	12	Nina
CASURECO I	2	Nina
CASURECO II	3	Nina
CASURECO III	17	Nina
FICELCO	19	Nina
TOTAL	79	

INSTITUTIONA

The Management and Consultancy Services Office (MCSO), being one of NEA's frontline departments, also marked trailblazing accomplishments in 2019. Under the guidance and full support of the NEA top management, MCSO succeeded in delivering these accomplishments:

ROUNDTABLE ASSESSMENT AND DIALOGUE

Operationally-challenged ECs

Five ECs namely TISELCO, BASELCO, SIASELCO, SULECO and TAWELCO were assessed to check the status of their operations, actual performance, and factors that caused the non-attainment of the desired targets under the 2018 Strategic Development Plan (SDP)/Operational Improvement Plan (OIP).



Consistent to its function, the Department provided guidance and assistance in the development of the ECs' 2019 SDPs/OIPs to improve operational efficiency, financial viability and assurance of power reliability for member-consumer-owners' (MCOs) satisfaction.

NEA-designated Project Supervisors (PS), Acting General Managers (AGMs), PS/AGMs, and Assists.

To discuss the issues and concerns affecting the management and operations of the EC, each PS/AGM reported the following: status of EC Operation including the details of the 2019 1st semester accomplishments; constraints and challenges in the EC's operation; and way forward.

The PS/AGMs were enjoined to implement programs, projects and activities as well as initiatives and strategies that will result to the further improvement of the ECs' overall operations.

MONITORING AND PROVISION OF SUPPORT TO AILING ECS

After diligent monitoring and supervision to ECs with overall performance rating of 'B' and 'C', NEA's efforts paid off with the following results:

- Improvement of PELCO III's rating from 'C' to 'A'; and ORMECO from 'B' to 'AAA'
- De-listing of CASURECO III as ailing EC
- TISELCO was recommended for de-listing

POLICY GUIDELINES FORMULATION

To address specific areas of concern of ECs and to achieve a turnaround in EC operations, the Policy on Management and/or Consultancy Services to ECs was approved under NEA Memorandum No. 2019-002 dated January 14, 2019.

Under this policy, the provision for reimbursement by recipient ECs of travelling expenses and per diems of their PS/AGMs and Assists are authorized.

SPECIALIZED CAPABILITY ENHANCEMENT PROGRAM

To further capacitate the ECs' workforce and to attain the target on the improvement of their Overall Performance Assessment Rating, the MCSO facilitated trainings, seminars, workshops, or orientations, such as the Meter Reading Billing Collection and Disconnection (MRBCD) Seminar/Workshop, Inspection /Correction of Big Load Metering Facilities, Work Order Procedures, Revised Procurement Guidelines and Simplified Bidding Process to 16 ECs.

STRENGTHENING OF RANKS

To provide management/technical assistance and strengthen strategic initiatives and interventions necessary to improve the overall performance of ailing and critically challenged ECs, as well as for the attainment of total electrification, NEA ensured that the concerned unit was reinforced with personnel who could greatly contribute in providing the necessary assistance to ECs to make them more competitive and highly efficient.

In 2019, three personnel from the different departments were tapped to share their expertise. This is pursuant to Office Order No. 2019-006 and Office Order No. 201-122 date June 20, 2019.



RENGIHENING

FINANCIAL AND MANAGEMENT AUDIT



To continue to instill transparency in all ECs whether registered with the NEA or Cooperative Development Authority (CDA), the Agency, through the Electric Cooperatives Audit Department (ECAD) managed to conduct and accomplished Financial and Management Audit to 23 ECs surpassing its target of 20 ECs.

Moreover, the improvement of EC operating system and the utilization of NEA subsidy releases to said 23 ECs were also monitored and evaluated

EVALUATION OF ECs' JUSTIFICATIONS/ACTION PLANSONAUDITFINDINGS/RECOMMENDATIONS

NEA evaluated the ECs' justifications/explanations and action plans on audit findings/recommendations and monitored its implementation. Of the ECs previously audited, five ECs failed to fully justify some adverse audit findings and observations.

Thus, it was recommended for a motu proprio case before the EC Administrative Committee (AdCom) to conduct further investigation.



WRITE-OFF OF CONSUMER ACCOUNTS RECEIVABLE-POWERBILL (CAR)

A total of PhP121,107,845.87 aggregated Consumer Accounts Receivable-Powerbill (CAR) was assessed and approved to be written-off by 26 ECs. This process will help the ECs reflect their accurate and true financial condition.

EVALUATION OF ECs' NON-PERFORMING ASSETS (NPAs) FOR DISPOSAL

The Agency responded to ECs request for disposal of their non-performing assets (NPAs), wherein 35 EC requests were effectively evaluated with total amount of PhP58,146,381.15. The proceeds from the disposal of NPAs is primarily intended to amortize EC loans with NEA or to form part of the ECs general fund.

RESPONSE TO ECS QUERIES, LETTERS, AND BOARD RESOLUTIONS

The Department similarly attended to various board resolutions, queries, and requests of ECs and other stakeholders; and likewise maintained its membership through its Acting Department Manager and Acting Division Managers to various clusters and committee meetings relative to EC matters and NEA Internal Processes such as: Screening of EC General Manager; Roundtable Assessment of GM's Performance; Committee on Performance Evaluation of OIC-General Managers; Accreditation of EC External Auditors; Evaluation of Coop Management Tools for Reorganization; Bids and Awards Committee, and Internal Administrative Committee.

ADHERENCE TO PRESCRIBED RESPONSE TIME

In compliance to prescribed response time on requests and queries of stakeholders, the Department managed to facilitate said requests within 14.24 hours for Fast Lane documents while for Regular Lane documents, it reached at an average time of 28.36 hours surpassing its targets of average response time of 20 and 50 hours, respectively.

CONTINUING PERSONNEL DEVELOPMENT

The Department employees obtained a satisfactory performance of 4.85% average performance rating based on Individual Performance Commitment and Review (IPCR), with 30 competency certificates on various trainings and seminars sponsored by NEA and mentored among themselves through self-help departmental training for auditors.

EC INSTITUTIONAL SERVICES ORGANIZATIONAL DEVELOPMENT

In accordance with its expanded powers, functions and privileges under Section 5 of RA 10531 and Section 5 of the IRR, the NEA has formulated several policies and guidelines geared towards the fulfilment of NEA's mandate and to provide assistance and guidance to the ECs in the performance of their franchise obligations as distribution utilities.

POLICY / GUIDELINES FORMULATION

Revised Salary Scale for EC General Managers

Since the EC General Manager (GM) manages a very intricate electricity business with several segments under the RA 9136, compensation must essentially be competitive and within the standards of the industry to attract and retain competent executives in the EC.

Correspondingly, the Memorandum No. 2019-008 on the Revised Salary Upgrading of EC General Managers was approved by the NEA Board on 24 January 2019.

The revised salary scale shall enable the GMs to cope with the prevailing rate of inflation. This would also mean higher expectations from the GM in terms of accomplishments and commitment. The point rating system is revised to include the EC Overall Performance Assessment Rating as basis for salary upgrading.

Revised EC Model Organizational Structure

Meanwhile, Memorandum No. 2019-043 on the Revised EC Model Organizational Structure was also approved by the NEA Board on 31 July 2019.

The EC Model Organizational Structure was revised to redefine the coop's vision, mission and goals to be globally competitive as partner of the NEA in achieving sustainable rural development through rural electrification; and to match the competencies of personnel and functions of the different offices in the EC to the requirements of the EPIRA in the financial, institutional and technical areas of operation

The revised model also aims to institute a lean but mean workforce capable of realizing the vision of a globally competitive electric cooperative; address the present and future needs of the coop on open access, trading, metering and wire businesses, structurally and



functionally, both as EC and as a Distribution Utility; and provide the EC Model Structure in the businesses allowed under the present environment.

In addition, the following Institutional Advisories/Memos were formulated and issued to ensure that ECs are well-informed and properly guided on the directionshow to increase their competitiveness as follows:

- Institutional Advisory No. 34 Unity Theme for EC Annual General Membership Assembly (AGMA) and other NEA-ECs-MCOs events dated 21 January 2019
- Institutional Advisory No. 35 Conduct of Deferred District Elections dated 06 June 2019
- Memorandum No. 2019-049 Implementation of the EC's Total Electrification Master Plan and Pole Relocation Plan
- Memorandum No. 2020-001 Adoption of Code of Governance for Electric Cooperatives dated 27 January 2020

Other institutional services included provision of assistance in the conduct of Post Evaluation on the implementation of reorganization, salary upgrading and performance evaluation system (PES) to 16 ECs namely TARELCO!, BISELCO, SAJELCO, BATELEC I, NEECO II – Area 2, COTELCO, DASURECO, CENECO, ZANECO, TIELCO, SAMELCO II, PANELCO I, CAPELCO, LEYECO II, ANTECO and SOCOTECO I.

Ten ECs were either reorganized/re-aligned/re-engineered such as ABRECO, TIELCO, SOCOTECO II, MORESCO I, ORMECO, PANELCO I, PROSIELCO, CAPELCO, NEECO II – Area 2 and ZAMECO II.

HUMAN RESOURCE MANAGEMENT AND DEVELOPMENT

For the year, there were eight ECs capacitated on the adoption of Individual Performance Evaluation System (PES) using the balanced scorecard: CASURECO III, ILECO II, FICELCO, IFELCO, GUIMELCO, BASELCO, CENECO and PANELCO III.

Ninety two EC policies and 33 employees salary upgrading were evaluated including BASELCO, SOCOTECO I, PRESCO, PELCO III, LANECO, DASURECO, KAELCO, COTELCO, CASURECO IV, PENELCO, SAJELCO, NEECO I, BISELCO, NEECO II – Area 1, BATELEC I, CAGELCO I, MOELCI I, SIARELCO, PELCO II, TIELCO, LEYECO IV, FICELCO, GUIMELCO, AKELCO, SAMELCO II, CENECO, PANELCOI, ZAMECO II, NEECO II– Area 2, CAPELCO, COTELCO, SAMELCO I and ANTECO.

Six EC GM's' Retirement Computation from OMECO, SURSECO II, IFELCO, TIELCO, CAMELCO and SOCOTECO II were processed and evaluated. Likewise, five EC GMs who were in hold-over capacity pending appointment of new GM were also processed namely ISECO, NEECO I, TIELCO, ANTECO and PROSIELCO.

Thirty six EC GMs' salary were evaluated/upgraded namely: SOLECO, BILECO, NEECO II — Area I, PANELCO III, CASURECO IV, LUELCO, TIELCO, BATELEC I, SULECO, GUIMELCO, SAMELCO II, AKELCO, COTELCO, TARELCO II, PENELCO, ZAMECO II, AURELCO, NEECO II — Area 2, ZAMSURECO I, SIASELCO, SOCOTECO II, PANELCO I, MOPRECP, FLECO, PRESCO, CAPELCO, BISELCO, LEYECO V, SURNECO, SIARELCO, PELCO II, ILECO II, SUKELCO, ZAMECO I and BATELEC II.

Process of selection, hiring and termination of services/ suspension of EC GMs is one of the activities being undertaken by the Department based on Standards set through a NEA Policy.

Applicants from five ECs such as BUSECO, TAWELCO, BASELCO, CAGELCO II and CASURECO IV were assisted for the qualifying examinations. Initial Interviews were done by the NEA Screening Committee in six ECs – SORECO II, SAJELCO, SOCOTECO I, BASELCO, CAGELCO II and TAWELCO.

Background investigations on SOCOTECO I, SAJELCO NUVELCO, SORECO II, BASELCO and CAGELCO II. Applicants from Sajelco and Soreco II with no derogatory record were subjected to final interview by the NEA BOA.

After undergoing the process, NEA confirmed probationary appointment of GMs from ILECO I, SAJELCO and SORECO II. Meanwhile, permanent appointment of GMs of CASURECO IV, MORESCO I, GUIMELCO, MOPRECO, ILECO III, FICELCO, CANORECO and NORECO II were confirmed. There were eight Officers-In-Charge (OICs) confirmed.

To provide additional assistance to ECs and considering valuable contributions and vital participation in the implementation of the coop's various programs and activities, the designation of MSEAC nominee to the Board from ISELCO I, ILECO II, NORECO I, ORMECO, ASELCO, AKELCO, CEBECO III and NEA Representative from QUEZELCO I, LANECO, and ISELCO I were confirmed. Likewise, services of NEA Representative from DORELCO, SAMELCO I, BANELCO, ORMECO, FIBECO, LEYECO II and BILECO were facilitated for approval by the NEA BOA.

There were two Consultative conference/meetings conducted on proposed policies/institutional feed backing with the EC.

CONSUMER WELFARE AND DEVELOPMENT

 Member-Consumer-Owners Program for Empowerment (MCOPE)



After the formal launching of the program's guidelines in 2019, the Consumer Development and Protection Division (CDPD) vigorously pursued the implementation of the Member-Consumer-Owners Program for Empowerment (MCOPE).

MCOPE was organized to increase awareness and active involvement of the member-consumer-owners (MCOs) in all EC affairs and activities.

For the year, a total of seven Regional Roadshows for MCOPE Orientation for regions II, III, IV, VI, VIII, IX/X, and CARAGA were facilitated /conducted that gained massive participation and support by EC officials and employees nationwide. More so with the inclusion of immersion/field exposure in the roadshows.

To further strengthen and translate the organized MCOs into a cohesive alliance, NEA participated in the creation of the One Zambales MCO Movement, EC wide organization and election of officers in NEECO I, and regional organization and election of officers in Region VIII that were initiated by the concerned ECs.

In addition, a leaflet entitled "Mga Karagdagang Kaalaman Tungkol sa Member-Consumer-Owners Program for Empowerment (MCOPE)," was produced and distributed to 50 ECs to serve as info material.

Customer Satisfaction Survey

In the pursuit of service excellence of ECs to its customers and monitor its MCOs' satisfaction, the adoption and implementation of a feedback mechanism was initiated through Google form as specified in Institutional Advisory Nos. 31 and 32 on Customer Satisfaction Survey (CSS).

MCO responses of six ECs, namely PELCO I, PRESCO, QUEZELCO II, FLECO, CENPELCO, and PANELCO III were randomly validated through their respective CSS accounts. Results of such survey formed part of the ECs' ratings in the EC Overall Performance Assessment on Key Performance Standard.



To assist the ECs in providing feedbacks to their MCOs, 875 consumer complaints received or endorsed by the Department of Energy, Civil Service Commission, Office of the Ombudsman, local government units, Hotline 8888, Presidential Complaint Center and other attached departments under the Office of the President were facilitated/acted upon in coordination with concerned ECs.

Meanwhile, four requests for by-laws amendment were processed,

Institutional Assessment

To ensure the ECs institutional stability and identification of possible areas for intervention, the ECs institutional performance were assessed quarterly.

This is to guarantee compliance to the provisions of RA 10531 and institutional standards and parameters under the Policy/Guidelines on Electric Cooperatives Overall Performance Assessment.

TECHNICAL SUP

ENGINEERING OPERATIONS

NEA Power Task Force 2019 (NPTF2019) for Local Election



To ensure electric service reliability during the holding of the local elections, the NEA created a task force that monitored the power situation in areas covered by ECs across the country, the "NEA Power Task Force Election (NPTF2019)."

The NPTF2019 monitored the ECs' electric service before, during and after the National And Local Election on May 13. It was composed of various NEA units led by Engineering Department. The active participation of NEA and the ECs immensely contributed in the success of the election.

MOBILIZATION OF TASK FORCE KAPATID (TFK)

One of the technical assistance provided to ECs is the mobilization of Task Force Kapatid. It is time-tested compact of cooperation between and among ECs. For the year, three task forces were created to help rehabilitate electric distribution lines to improve power reliability, efficiency and quality.

Task Force Kapatid PALECO

In a continuing effort to help the EC in Palawan improve the reliability of its services, the NEA brought together 10 power distribution utility companies to assist Palawan Electric Cooperative (PALECO) in the speedy rehabilitation.of its distribution system.

In an assessment of the power situation in Palawan, it was attributed to the frequent power interruptions in the province to a number of factors, which included vegetation problem and lack of acceptable dispatch protocol in the generation, transmission and distribution systems.

Results of the Performance Audit and Assessment conducted by the DOE's Task Force PALECO also cited the inadequate coordination of the protection system of the EC and NPC's distribution lines, overloaded substations, vegetation obstruction, and the slow coordination and assistance among various government agencies on line maintenance and improvements.

TFK PALECO was composed of 11 ECs from Luzon and Visayas. Each EC deployed six technical personnel with boom truck and necessary equipment and logistics to aid Paleco in undertaking rehabilitation activities of power lines within its coverage area.

The first batch was composed of technical teams from the Batangas I Electric Cooperative, Inc. (BATELEC I), BATELEC II, FLECO and the Philippine Federation of Electric Cooperatives (PHILFECO). The team from PHILFECO consisted of PANELCO I, PANELCO III, and ISELCO II).

The second batch was composed of AKELCO, ANTECO, CAPELCO, ILECO II, and NOCECO.

• Task Force Kapatiran ABRECO (TFK ABRECO)

Another task force to look into the dilapidated electricity service in the province of Abra. NEA created Task Force Kapatiran, specifically mandated to rehabilitate the dilapidated power distribution system of the Abra Electric Cooperative (Abreco) and help avert outages.

The task force consisted of six ECs namely ISECO, BENECO, LUELCO, PANELCO I, PANELCO III and CENPELCO.

Task Force Kapatiran ABRECO prioritized the rehabilitation of power distribution facilities in Bangued, the capital of Abra, as it accounts for 70 percent of the electric coop's total demand.

Task Force Kapatid OMECO

The Occidental Mindoro Electric Cooperative, Inc. (OMECO) was also faced with system reliability, power quality and efficiency issues, affecting thousands of MCOs, businesses and industries within its franchise area.



PORT

To address these concerns, the NEA organized TFK, similar to what were created for the rehabilitation of the power distribution networks of Paleco and Abreco.

Frequent power interruptions within the Occidental Mindoro coop's franchise area due to various reasons hampered its operational performance, prompting the agency to mobilize TFK OMECO. The primary objective was to conduct massive line clearing activities and meter clustering of residential consumers in the province.

Thirteen ECs namely BISELCO, CENECO, GUIMELCO, ILECO I, ILECO III, NOCECO, NONECO, NORECO I, PENELCO, ROMELCO, TARELCO I, TARELCO II, and ZAMECO II composed the said TFK.

ISSUANCE OF EQUIPMENT AND MATERIALS PRICE INDEX 2019 (EMPI 2019)

The Equipment and Materials Price Index 2019 (EMPI 2019) was issued in order to reflect the current costs of equipment and materials (EM). The EMPI 2019 serves as a tool for NEA in the evaluation of EC projects funded by subsidy or loans, as well as guide for ECs in their procurement process.

FOREIGN GRANTS

• JICA Grant Project for "The Improvement of Equipment for Power Distribution in Bangsamoro Area"

A series of pre-delivery inspections were conducted to witness the testing of the random sample of concrete poles, steel poles, distribution transformers, conductors and boom trucks, and to verify the quality and conformance of the materials to the Supply of Contract, Bidding Documents, Terms and Reference and NEA's Standards before shipment to six recipient BARMM ECs namely BASELCO, LASURECO, MAGELCO, SIASELCO, SULECO and TAWELCO.

A training on the operation and maintenance of these equipment was conducted from April 2 to 11, 2019 with a simple turn over ceremony on April 10, 2020. This was in cooperation with the BATELEC I.

NEA also assisted Nishizawa, the supplier of the equipments and materials, and BARMM ECs in the delivery of the materials that cost to some ¥771M or PhP346.95M.



• Cooperation on Global Environment Facility with UNIDO, DENR-EMB, and the ECs

NEA, in cooperation with United Nation Industrial Development Organization (UNIDO), the Department of Environment and Natural Resources-Energy Management Bureau (DENR-EMB) and the ECs, implemented the Polychlorinated Biphenyls (PCB) Management Programs for Electric Cooperatives and Safe E-wastes Management.

This Program aims to ensure the safe disposal of hazardous chemical wastes. NEA, in its meeting with UNIDO in Vienna, Austria from June 16 to 24, 2019, was able to acquire financial subsidy amounting to PhP62,400,000.00 (USD 1.2 Million) for the disposal of PCB. Twenty-four ECs were benefitted from this grant



ORGANIZATION OF POWER RESTORATION RAPID DEPLOYMENT (PRRD) TASK FORCE

For the year, NEA supervised the two Power Restoration Rapid Deployment (PRRD) Task Forces. This were in cooperation with PHILRECA to help affected ECs in in the immediate line rehabilitation and power restoration efforts in typhoon-devastated areas.

Task Force Tisoy

On December 6, 2019, PRRD Task Force was organized to operate for the restoration of power in CASURECO II and CASURECO II, SORECO I and SORECO II, MASELCO, OMECO, ORMECO, MARELCO, and ALECO-APEC that were hit hard by the storm, Typhoon Kammuri, also known as Tisoy in the Philippines.

A total of 46 ECs such as INEC, ISECO, CAGELCO I, CAGELCO II, QUIRELCO, ISELCO I, ISELCO II, LUELCO, PANELCO I, PANELCO III, CENPELCO, BENECO, KAELCO, NUVELCO, AURELCO, NEECO I, NEECO II-Area 1, NEECO II-Area 2, PELCO I, PELCO II, PELCO III, PENELCO, PRESCO, SAJELCO, TARELCO I, TARELCO II, BATELEC I, BATELEC II, FLECO, BISELCO, AKELCO, ANTECO, CAPELCO, CENECO, GUIMELCO, ILECO I, ILECO II, ILECO III, NOCECO, NONECO, BOHECO I, BOHECO II, CEBECO II, CEBECO III, and NORECO II participated in the different activities to effect the speedy rehabilitation of distribution lines and immediate restoration of power.



Private power distribution utilities (PPDUs) namely Aboitiz Power Company, and Manila Electric Company (Meralco) likewise took part in the said project

Both the ECs and the PPDUs dispatched.a total of 276 personnel and 59 boomtrucks, service and other utility vehicles

In Tliselco, Power Restoration Rapid Deployment (PRRD) Task Force was not delegated due to insurgency/peace and order situation problems.

CANORECO, CASURECO I, CASURECO IV, and FICELCO which had minor damages in their facilities were restored power immediately. Each EC sent construction/ service dropping crews to the ECs power restoration namely SORECO I, SORECO II, ALECO-APEC, and CASURECO III.

• Task Force Ursula

Another Task Force was organized when Typhoon Ursula, with international name, Phanfone, hit the country on December 24, 2019 to fast track power restoration of distribution lines of affected EC namely OMECO, AKELCO, CAPELCO, ILECO III, BILECO, ESAMELCO and SAMELCO II.

A total of 55 ECs namely KAELCO, CAGELCO I, CAGELCO II, ISELCO II, NEECO I, NEECO II-A1, NEECO II-A2, PELCO I, PELCO II, PELCO III, SAJELCO, TARELCO I, TARELCO II, ZAMECO I, ZAMECO II, BATELEC I, BATELEC II, QUEZELCO I, QUEZELCO I, FLECO, BISELCO, MARELCO, ORMECO, ROMELCO, ANTECO, CENECO, GUIMELCO, ILECO I, ILECO II, NOCECO, NONECO, BOHECO I, BOHECO II, CEBECO II, CEBECO II, CEBECO II, NORECO II, LEYECO IV, ZAMSURECO I, ZANECO, BUSECO, FIBECO, LANECO, MORESCO I, MORESCO II, MOELCI I, MOELCI II, DANECO, ANECO, ASELCO, DIELCO, SIARELCO, SURNECO, SURSECO I, and SURSECO II equipped with 495 personnel, 77 boomtrucks and other service vehicles were dispatched to help in undertaking the speedy rehabilitation of power lines.

IRR of RA 11039: EC Emergency Resiliency Fund (ECERF)

NEA worked on the approval of the IRR of RA 11039 or the EC Emergency Resiliency Fund in January 2019. The guidelines provides for the implementation of RA 11039 which was enacted in June 2018. The IRR seeks an orderly and continuing means of financial assistance to ECs in the form of grants for the immediate restoration or rehabilitation of damaged infrastructure after a fortuitous event or force majeure.

 Evaluation of Vulnerability and Risk Assessment, (VRA), Resiliency Compliance Plan (RCP) and Emergency Response Plan (ERP)

Among the salient provisions in RA 11039 is the submission of EC to NEA, hard and electronic copies of its VRA or RCP and ERC on or before May of every year and thereafter its amendments. These documents shall be in accordance with the NEA-approved templates and are requisites in accessing fund assistance from the ECERF

For the year, NEA reviewed and evaluated a total of 102 documents on ECs' VRA/RCP and 104 ERP.

TOTAL ELECTRIFICATION AND RENEWABLE ENERGY DEVELOPMENT PROGRAMS

• Policy Guidelines on Implementation of Strategized Total Electrification Program

This Policy was developed and approved in order to accelerate the attainment of 100% household electrification; define implementation schemes and sources of funds; and also to motivate the ECs to include the achievement of Total Electrification mandate in their priority agenda.

Expanded House Hold Electrification Program (Expanded HHEP)

The NEA has allotted PhP153M for the Expanded House Hold Electrification Program (Expanded HHEP). Through the Solar PV Mainstreaming Program (PVM), the NEA planned to electrify at least 5000 HH using 50 Wp Solar Home System (SHS) units.

The PVM program is an off-grid electrification scheme that aims to bring electricity to the most dispersed and isolated households that are deemed unviable for grid connection in the next five years.

The EC beneficiaries, namely BISELCO (1,200 HH), COTELCO (1,063 HH), CASURECO IV (878 HH) and ZANECO (967 HH) have already conducted the bidding for the Supply, Delivery and Installation of the Solar Home System Units. The results of the bidding were then forwarded to NEA for the processing of the release of subsidy.

• Expanded Sitio Electrification Program (Expanded SEP)

The Expanded Sitio Electrification Program (Expanded SEP) has an allocated budget amounting to PhP12M for the Conduct of Feasibility Study on Establishing a Mini-Grid System with Renewable Energy Source.

The feasibility study was directed at the use of renewable energy to provide electricity in six off-grid areas in the franchise area of EC beneficiaries. A Kick-Off Meeting was conducted on July 25, 2019 which was attended by representatives from QUEZELCO II, ZANECO, DASURECO and SOLECO.

Three barangays under the coverage area of Quezelco II namely Barangays Carlagan, Burdeos, Quezon, Barangay Rizal, Panukulan, Quezon, Barangay Cabungalunan, Burdeos and Barangay Selinog, Dapitan City. in the franchise area of Zaneco were selected as beneficiaries. Requirements for the said project were already submitted for evaluation. Projects will be completed in 2020.

IEC CAMPAIGNS

Net Metering Implementing Rules and Interconnection Standards

To capacitate the ECs and enable them to adhere to the implementing rules, policy and guidelines on Renewable Energy programs, a series of Net Metering Seminar Workshops were conducted on March 14-15, 2019 in Lanao del Norte Electric Cooperative, Inc (Laneco) and June 20-21, 2019 in CANORECO with total attendees of 42 and 29, respectively.

Said activity was conducted to help the ECs gain understanding on solar rooftop installations, and other RE technologies under the net-metering scheme and its implications on both technical and administrative processes. Through this seminar-workshop, the ECs were able to implement their own net-metering implementation plans.

• Simplified Planning Tool (SPT) of Renewable Energy-Diesel Hybrid System and Design of Utility Scale Solar PV

In addition to the Net Metering Seminar Workshop, NEA conducted Simplified Planning Tool (SPT) Workshop for a total of 72 EC employees from Region VIII on September 2-6 and from Region VI on November 11-13.

The SPT is a Renewable Energy-Diesel Hybrid System Program for island communities in the Philippines designed to efficiently and economically utilize the renewable energy resources. It is meant to provide a systematic approach on how to assess and develop RE-diesel hybrid applications.

Two batches of the SPT Workshop of Renewable Energy-Diesel Hybrid System and Design of Utility Scale Solar PV were conducted on September 2-6, 2019 at FRECOR 8 Office and on November 11-13, 2019 at GBP Training Institute, Iloilo City. These activities were was attended by 35 personnel from 11 ECs namely SAMELCO I, ESAMELCO, SOLECO, DORELCO, LEYECO II, LEYECO III, LEYECO IV, LEYECO V, SAMELCO II, and NORSAMELCO. and 37 personnel from nine Electric Cooperatives/Distribution Utilities such as AKELCO, ILECO I, ILECO III GUIMELCO, CENECO, CEBECO III, PECO, PEDC, and MECO.

• Distribution Impact Study and Introduction of Renewable Energy

Aside from the seminar-workshop on Net-Metering program, a joint seminar workshop for the Electric Cooperatives on Distribution Impact Study was conducted on . Jun 3-7, 2019 for NEECO 2-A1

It aimed to capacitate the EC especially the technical personnel to assess the possible effects of a proposed expansion, reinforcement, or modification of the distribution system or a user development, and to evaluate incidents.

PARTNERSHIPS WITH OTHER GOVERNMENT AND INTERNATIONAL AGENCIES

Assisted Project Under the National Economic and Development Authority (NEDA)

a) Feasibility Study for the Hybridization of Existing Diesel Power Plants with Renewable Energy and Battery.

The Study aims to evaluate the potential for hybridization of existing DPPs with RE (e.g., solar, wind, hydro) and battery

in the island grids and missionary areas in Region VIII or Eastern Visayas. The Study, which will be conducted through multi-discipline studies, also aims to lay the groundwork for the implementation of the identified viable hybrid power plant projects, especially by ECs that are willing to take over the off-grid generation function in NPC-SPUG areas covered by their respective franchise. It was envisioned that the implementation of said projects will enhance the commercial viability of power plant operations in the selected NPC-SPUG areas and reduce their dependence on oil-based power generation.

A series of required activities were undertaken for the implementation of this Project.

Assisted Projects Under The "European Union Access to Sustainable Energy Programme (EU-ASEP)"

a) Solar PV Mainstreaming (PVM) Program Window 2

The EU-ASEP conducted a PV Mainstreaming Window 2 Workshop on December 11, 2019 at Socoteco II Head Office, General Santos. One of the objective of the workshop is to review the Window I Experience and identify lessons learned. The workshop also discussed details regarding the (1) Technical Specifications (2) Project Preparation (3) Procurement (4) Installation (5) Verification.

The four ECs namely COTELCO, DASURECO, SUKELCO and SOCOTECO II in PVM Window 1 were joined by additional two ECs for the PV Mainstreaming Window 2, FIBECO, and BUSECO. PVM Window 2 with an allocation of additional 30,500 HH to be energized by SHS .

b). Rural Network Solar (RNS)

Another component under the European Union - Access to Sustainable Energy Programme (EU-ASEP) is the "Rural Network Solar" (RNS).

This program was specifically designed to expand EC purchase of RE without requiring increases in tariffs, and thus contribute to the mission of RE development at no additional cost for the Philippine economy.

Seven of 31 ECs that submitted letter of intent to be part of the said program were chosen and initially identified as the potential beneficiaries of the RNS program such as BENECO, INEC, PANELCO I, SAMELCO I, SAMELCO II, SOCOTECO II and SUKELCO.

On December 11, 2019 the representatives from DOE, NEA, NPC and Socoteco II conducted inspection in the proposed Solar Farm site for RNS Project.

Other Assisted Projects

a. Feasibility Study for the Development of Hydrogen Energy System in the Philippines

Initial meetings were done between and among the the representatives from NEA and Toshiba Inc, together with Banelco, Quezelco II and Surseco II on January 9, 16 and 19, 2019 respectively to introduce the H2One Solution technology which provides a one-stop solution to three hydrogen processes which can be stored for later use with Fuel Cell Technology.

b. Installation of Solar Facility including Net Metering Application and Equipment for the Ten Public Schools in the coverage area of BATELEC II.

NEA supported the Project's intention to source a portion of 10 Public Schools' demand thru the use of Solar Facility. The Project aims to install a Solar Power Facility in rooftop of Public Schools including a Net Metering Connection.

LEGAL ASSISTA

CONDUCT OF SEMINAR-WORKSHOP ON PARLIAMENTARY PROCEDURES

In its effort to assist EC Boards in the proper observance of parliamentary procedures, two batches of Seminar Workshop on Parliamentary Procedures and Policy Formulation were conducted on July 8-10, 2019 at One



Tagaytay Place Hotel in Tagaytay City and on August 27-28, 2019 at Hotel Alejandro, Tacloban City, respectively.

These activities, which were facilitated by the NEA Legal Services Office, were attended by EC Board of Directors and General Managers from Regions VIII. and IV-B.

The two-day activity was aimed at enhancing the knowledge and skills of the participants in the subject of parliamentary procedure, its relevance to facilitate the smooth transaction of business during board meetings, to promote cooperation and harmony among members of the Board.

PROVISION OF LEGAL ASSISTANCE

For the year, NEA also provided assistance through various activities to act resource person/, as follows::

- Assisted DANECO in the post implementation of the Cease Desist Order on February 27, 2019 in Tagum City:
- Attended the Office of the Government Corporate Counsel (OGCC) - Conciliation Conference regarding PSALM on March 19, 2019;
- Meeting with the Department of Energy (DOE) on May 27, 2019 to discuss the SC Decision, G.R. No.227670 regarding CSP;
- ECMS Gad Focal Point System TWG on June 25, 2019;
- Meeting with OGCC to discuss the MOA -Calamity Granton S eptember 3, 2019;
- Public Consultation on Draft Department Circular on Qualified Third Party (QTP) on October 4, 2019;
- Contract Review Symposium on November 18, 2019 in Makati City;

PREPARATION OF LEGAL POSITION PAPERS/ COMMENTS ON VARIOUS HOUSE/SENATE BILLS/ RESOLUTIONS AFFECTING NEA AND THE ECs:

For 2019, a total of 11 position papers were prepared by the Agency to state its stand on certain issues particularly on the following:

- HB 8179 & 8667 "An Act Granting Solar Para Sa Bayan Corporation a Franchise to Construct, Install, Establish, Operate and Maintain Distributable Power Technologies and Minigrid Systems Throughout the Philippines to Improve Access to Sustainable Energy "which was sent to Senator Grace Poe through a letter dated January 23 on January 24, 2019
- HB 8179 "An Act Granting Solar Para Sa Bayan Corporation a Franchise to Construct, Install, Establish, Operate and Maintain Distributable Power Technologies and Minigrid Systems Throughout the Philippines to Improve Access to Sustainable Energy." which was sent to Senator Sherwin Gatchalian through a letter dated January 24, 2019.

PARTICIPATION IN COMMITTEE HEARINGS/ DELIBERATIONS IN BOTH HOUSES



To provide inputs in proposed bills in both houses, NEA attended and participated in 15 Senate/Congressional hearings on various bills/resolutiongs and 80 consulations/ court hearings on cases/concerns affecting NEA and the ECs;

RESOLUTION OF ADCOM CASES

A total of 16 AdCom cases were resolved and nine motions for reconsideration were decided upon.

ACQUISITION OF FAVORABLE COURT ORDERS

NEA, in partnership with the OSG and OGCC, was able to secure/obtain of 15 favorable court decisions.

RENDER OF LEGAL OPINION

A total of 27 legal opinion on various letter-inquires from ECs was rendered.



The internal audit function is an integral part of the Agency and assists the Management, the Board Audit Committee and the Board of Administrators in effectively discharging their responsibilities. Internal audit encompasses the appraisal of the adequacy of internal controls, the conduct of management audit and the evaluation of the results of operations, focusing on the effectiveness of controls of operating systems and support services units/systems.

PERSONNEL PERFORMANCE AUDIT

To be aligned with the continuing organizational development of NEA, and enhance and measure service delivery, individual performance of employees as well as departmental scorecards were assessed. Overall, majority of the department's/employee's performance exceeded their target.

The validation of NEA Corporate Scorecards for the 4th Quarter of 2018, 1st Semester and 3rd Quarter of 2019 was also conducted to aid in the performance assessment of the NEA Management.

FINANCIAL/OPERATIONS AUDIT

To help determine if processes are efficient or if certain steps need to be eliminated/revised, documentation of Existing Systems and Procedures for TEREDD's Recording and Reporting of SEP/BLEP Accomplishment; and MCSO's Approval of Electric Cooperative (EC) Cash Operating Budget (COB) were reviewed and modified.

COMPLIANCE AUDIT

To determine the degree of compliance to processes/ policies, three monitoring and evaluation of compliance to Audit recommendations for Employee Bond, Travel Requirement and Due to GSIS Account were conducted.

QUALITY MANAGEMENT SYSTEM (QMS)

In line with the implementation of the Quality Management System (QMS) of this Agency, the Office assumed the responsibility in the conduct of the internal quality audit to determine whether the QMS conforms to NEA's quality plan, procedures and requirements of the ISO 9001:2015 standard and to ensure that the QMS is effectively implemented and maintained. In general, NEA's implementation of the QMS continuously conforms to the requirement.

BOARD AUDIT COMMITTEE (BAC) INSTRUCTIONS

Reports submitted pursuant to the instructions of the BAC are the following:

- NEA's Departmental Budget Utilization for CY 2018
- Summary of NEA Management Compliance and Responses on COA - Audit Observation Memoranda issued on March 28, 2019 to April 11, 2019

"Policy in the Conduct of Competitive Selection Process (CSP) of the EC's Power Supply Agreement (PSA)

In line with its function to supervise, monitor and evaluate EC's power supply contracting, the Regulatory Affairs Office (RAO) reviewed the following EC documents:

- Power Supply Procurement Plan (PSPP) of 31 ECs:
- Terms of Reference (TOR) of 17 ECs;
- Power Supply Agreement (PSA) of 3 ECs
- Notice of Proceed of 10 ECs

Regional orientation/workshop on CSP for 121 ECs were conducted in coordination with the DOE

To further strengthen proper implementation of CSP and EC's Unbundled Rate, the following memoranda/ advisories were issued:

- Memo No. 2019-034, "RSEC-WR Implementation: Impact on EC's Operating Revenues for Residentials Customers";
- Memo No. 2019-035, "Department Circular No. DC2018-02-003 entitled "Adopting and Prescribing the Policy for the Competitive Selection Process in the Procurement by the Distribution Utilities of Power Supply Agreement for the Captive Market" and its Corresponding IRR as approved by NEA Board with Resolutionn No. 16 dated 24 January
- Regulatory Advisory No. 01, "Minimum Requirements in Securing Certificate of Exemption (COE) from the Conduct of Competitive Selection Process (CSP)":
- Regulatory Advisory No. 02, "ECs CAPEX Projects Application';
- Regulatory Advisory No. 03, "Compliance with CSP Requirements and Related NEA Advisories Pertaining to Power Supply Contracting";
- Regulatory Advisory No. 04, "Immediate Conduct of Competitive Selection Process (CSP) for Power Supply Procurement of EC's Affected by the Decision of the Supreme Court".

Review of EC's Unbundled Rate

As part of its responsibility to supervise, monitor and evaluate ECs rates setting vis-à-vis the nature of EC's being non-stock, non-profit on non-stock, a rate review study was conducted on MASELCO's Over/Under recovery rates implementation.

Consequently, RAO has been preparing and monitoring the following reports:

- ECs effective unbundled power rates;
- RFSC implementation;
- Summary of EC's loan condonation;
- Status of EC's approved Over/Under Recoveries implementation:
- Lifeline Rates of ECs;
- Status of EC's Capex Application filed with ERC;
- RSEC-WR Implementation Impact on EC's Operating Revenues for Residential Customers.

SUPPORT SERVI

CORPORATE GOVERNANCE SCORECARD (CGS)

The CGS is an instrument developed by the GCG to assess the level of adherence of GOCCs to the best practices and international standards of corporate governance. The CGS reinforces the Code of Corporate Governance which mandates that the governance of GOCCs is carried out in a transparent, responsive and accountable manner under the competent governing boards.

In 2019, the Corporate Planning Office (CPO) diligently monitored the compliance of concerned departments/ offices of the required CGS documents for uploading at the NEA website.

During the exit conference of the 2019 CGS results (for 2017 and 2018 operations) on December 11, 2019 at the PICC, NEA registered a remarkable improvement of its CGS rating from 68.50% in CY 2017 to 81.50% in CY 2018.

As such, of the 82 GOCCS assessed, NEA was among the top 20 GOCCS with high CGS rating.



ISO 9001:2015 CERTIFICATION

Anchored on its Good Governance Agenda, the Agency was able to maintain the existing ISO 9001:2015 certification after having passed the Surveillance Audit conducted by TÜV Rheinland Philippines, Inc. on November 26, 2019 covering the scope "Provision of Financial, Institutional, Technical and Legal Assistance to the Electric Cooperatives (ECs) which in turn undertake power distribution on an area coverage basis."

CASCADING OF GOVERNANCE INITIATIVE

To capacitate the ECs execute their transformation and progress through a clear set of measures, targets and initiatives that will bring breakthrough results, the Agency's governance advocacy was continued to be cascaded to the ECs nationwide.

For 2019, five ECs were assisted in the formulation of their Balanced Scorecard namely: CASURECO III, BASELCO, SIASELCO, SULECO, and TAWELCO.

As such, a total of 115 ECs have adopted the Balanced Scorecard as its Performance Measurement Framework.

EVALUATION OF EC TWO-YEAR (2019-2020) WORKPLAN

The ECs identified their priority projects for the planning years 2019-2020 using the NEA's computer software, the enhanced-Integrated Computerized Planning Model (e-ICPM). It provides guidance in determining the EC's financial, technical and institutional requirements to help them compete under the deregulated electricity market.

For this year, the CPO, in consultation with other concerned Departments/Offices, evaluated the two year (2019-2020) workplans of the 115 ECs which were able to submit the required documents. The workplans of 71 ECs were recommended and subsequently approved by the Administrator while the rest are still subject to further review and submission of supporting documents.

ENHANCED DISTRIBUTION DEVELOPMENT PLAN (DDP)

Pursuant to Section 23 of RA No. 9136, distribution utilities including the ECs are required to submit their annual Distribution Development Plans (DDP) to ensure the provision of adequate, quality, reliable and affordable supply of electricity.

In 2019, the Department of Energy (DOE) introduced and conducted training on the use of the new DDP template for the annual submission beginning 2020. The CPO provided assistance to the DOE in the deliberations and workshops done in nine (9) batches to different regions nationwide.

NEA's TOTAL ELECTRIFICATION PROGRAM

Based on the EC's submitted Total Electrification Masterplans, the NEA's Total Electrification Masterplans composing of (a) Expanded Sitio Electrification Program for On-Grid and Off-Grid areas; (b) Barangay Line Enhancement Program; and (c) Expanded Household Electrification Program for On-Grid and Off-Grid areas were updated

As a commitment to attain total electrification by the end of 2022, the submission of a detailed Total Electrification Program indicating the number and names of sitios, barangays and household electrification projects with the corresponding estimated costs were submitted to the Lower House and the Senate to support the Agency's request for additional subsidy appropriation for Rural Electrification.



CES

CAPACITY-BUILDING

NEA, through its Training Institute, continued to pursue capacity building programs for both NEA and EC personnel, it being one of the NEA's 7-point Electrification Agenda. For 2019, a total of 58 successful training and scholarship programs for NEA employees were conducted tallying a sum of 718 graduates.

The scholarship programs were directed towards the competency of employees and featured both local and foreign trainings. The latter involves sending a number of employees abroad and attend learning intervention programs to further hone their abilities. These foreign scholarships were the 2019 Asian Utility Week in Malaysia, Knowledge Co-Creation Program on Power Distribution Grid in Japan, the 3rd Project Steering Committee Meeting for "Implementation of Polychlorinated Biphenyls (PCB) Management Programs for ECs and Safe e-Waste Management in Vienna, Austria, and Knowledge Exchange Event on Battery Storage in Singapore.

Moreover, in pursuit of the goal to intensify EC capacity building, 54 certification/competency training activities for EC officials and employees were conducted wherein 3,057 have successfully graduated, exceeding its target by 39%.

SPECIAL TRAINING PROGRAMS

• Trainers Methodology Level I Course for the Electric Power Distribution (EPD) Line Construction NC II

The continuing partnership of the Technical Education and Skill Development Authority (TESDA) and NEANETI paved way to the conduct of Trainers Methodology Level I (TM I) Course for the EPD Line Construction NC II. The training, which was divided into three sessions, aimed to equip participants the necessary competencies to become accredited trainers and assessors for the specific course. All sessions were conducted on October 21-25, on November 11-15, and on November 2-4, 2020, respectively at NEA, Quezon City. A total of 31 participants from various ECs have successfully graduated from the program.

The partnership was initially established to promulgate a training regulation on the Electric Power Distribution Line Construction NC II, III, and IV. In relation to this, the conduct of TM I Course was a step towards promoting competency and skills development in accordance with the industry standards that will redound to greater efficiency and service delivery.

Basic Occupational Safety and Health (BOSH) Training

Five batches of BOSH were conducted for EC employees. The BOSH is a Department of Labor and Employment (DOLE)-prescribed course for safety officer in the general industry, in accordance with Presidential Decree No. 442 otherwise known as the Labor Code of the Philippines; Rule 1030 of the OSH Standards; Department Order No. 16 of DOLE and Republic Act No.



11058 "Strengthening Compliance to OSH Standards and Providing Penalties Thereof".

The course aimed to give the participants basic knowledge on the occupational hazards identification and risk assessment, hazard control prevention, and implementing OSH program in the workplace.

Customized Programs

NEA also offered various trainings which were appropriately enhanced based on the specific competencies of ECs aimed at addressing from work attitude to operational improvements.

In a span of one year, a total of 26 successful customized programs were conducted for ECs that 1,688 graduates.

These included Electric Power Distribution Line Construction NC II (Basic Lineworker Training Course), Meter Reading, Billing, Collection and Disconnection, Work Order Procedures, Net Metering Rules and Interconnection Standards for ECs, Work Attitude and Values Enhancement at the Workplace (WAVE-W), Power Distribution System Lineworker Enhancement Course (Skills Upgrading), Media Skills Training, and Revised Procurement Guidelines and Simplified Bidding Procedures for ECs.

Leadership Trainings

NEA also prioritized nurturing the competencies of its officials. Managers of the organization underwent various trainings to hone their knowledge and skills in managing people and decision-making. NEA upheld the value of developing its employees in order to create strategies and a variety of tools and techniques that promote both organizational capacity building and institutional development.

These trainings included: Transformational Leadership Training, Mentoring and Coaching for Leaders, Ethical Leadership, and Supervisory Development Course.

Executives and managers from ECs also participated in trainings that aimed at improving and developing leadership skills which were to redound to overall progress of the organization.

Specifically, these programs were the Cooperative Management Course (CMC) I & III; Philippine Electric Power Industry for Managers; and Parliamentary Procedures and Policy Formulation.

UNVEILING OF THE COMMEMORATIVE STAMP AND OFFICIAL FIRST DAY COVER



In celebration of its 50th Anniversary, the NEA, in cooperation with the Philippine Postal Corporation, issued the RE Commemorative Stamp and its Official First Day Cover.

This endeavor symbolized NEA's unfailing commitment in the pursuit of rural electrification in the Philippines for five decades with the Electric Cooperatives (ECs) as its implementing arm, together with their Member-Consumer-Owners (MCOs), in providing the people in the countryside with opportunities to empower and enable them improve their quality of life.

CONSUMER CONNECTIONS

A momentous year indeed as the 13 millionth consumer connection was realized coinciding with the 50th year of the Rural Electrification Program. Various preparatory activities were launched to generate awareness and excitement among the various stakeholders. The 12 symbolic consumers of the million milestones were revisited and showcased through videos the valuable impact of electrification to the different facets of their lives. The countdown, through the issuance of monthly infographics, concluded when the 13 million mark was hit in April 2019. Coordination meetings and consultations were conducted to identify the 13 millionth consumer connection beneficiary as well as the location for the symbolic switch-on ceremonies.

DATABASE MANAGEMENT

Energization Profile

The year ended with a total consumer connections of 13,625,857, a 95% accomplishment out of the 14,335,784 potentials. This was made possible with the energization of 586,144 new consumers and reporting of 212,423 previously connected consumers, or a total of 798,567 new additions for the year. An accomplishment of 127% out of the corporate target of 460,000. To support the total electrification target set by the Department of Energy (DOE), the number of potentials are based on the 2015 Census of Population and Housing (no growth rate applied), issued by the Philippine Statistics Authority (PSA).

As sources of data and information, 2,814 DETS from the ECs were downloaded, processed, consolidated and packaged to issue 12 quarterly reports and to cater to 100% of stakeholders' need for data and information on rural electrification.

Statistical Profile

As vital inputs in regional and national economic indicators as published by the statistics and development agencies, among others, the EC Statistical Profile projects the status of ECs' operation through different parameters. In 2019, 25 quarterly reports were issued, 14 sets of visual presentations were prepared and 100% stakeholders' requirements for data and information on EC operations were provided.

Of the 100% response rate registered for the various requests for data and information from stakeholders, response time monitored for requests under the Fast Lane Service is 15.34 hours and for Regular Lane is 16.79 hours.

PUBLICATIONS AND COMPILATION OF INFORMATION MATERIALS

Rural Electrification Chronicle 2016-2018

The Rural Electrification Chronicle proves to be an effective and readily available source of information on the ECs' status of program implementation as well as their operations through various indicators. The RE Chronicle 2016-2018 was published incorporating the last three years' of ECs' major indicators. Also presented are the maps of ECs' coverage areas and headquarter locations for better appreciation.



2018 EC Fact Sheets and Five-Year EC Profiles

One of the most requested generated reports, the 2018 EC fact sheets are capsulized presentation of basic data and information on EC operations. Once read, one can readily grasp the extent and status of one EC's operations as data and information are logically presented and outlined.

A four decade compilation of historical status of operations and performances of the ECs is maintained and kept updated. The last five years of which constitute the Five (5)-Year EC Profiles, made available and updated to present the latest historical figures in ECs' operations. Most commonly uses are basis for decision making and inputs in making projections, among others.

2018 MANAGEMENT ISSUANCES

The compilation of 2018 management issuances is done to preserve and safeguard the various issuances, internal and external, in the forms of Memoranda to ECs, Office Memoranda and Office Orders. The said compilations serve as valuable sources of inputs and references for legal and institutional issues, among others.

RECORDS MANAGEMENT

Incoming Documents

For the reportorial requirements, the Records Management Unit (RMU) handles two (2) reports required from the ECs while the majority are being submitted through the NEA-BIT. For the year, 100% of reportorial requirements that passed through the RMU was processed and endorsed to concerned department. Two (2) compliance reports were prepared, validated and submitted to present the ECs' compliance with the set deadlines.

A total of 1,789 incoming documents were identified as tracked documents in accordance with the existing Policy on Tracked Documents. Out of these documents, 61% or 1,094 were processed and endorsed through the Fast Lane Service. The agency's average response time computed based on consolidated response time of departments and offices is 18.88 hours, shorter by 14.12 hours than the corporate target of 33 hours.

On the other hand, 39% or 695 of the incoming documents were processed and distributed to different departments and offices under the Regular Lane. The average computed response time monitored is 33.56 hours, shorter by 51.44 hours than the corporate target of 85 hours.

The departmental performance as to compliance with the policy are summarized in four (4) quarterly reports submitted to the management. Also reflected in the said reports are the departments' accomplishments based on their set targets and response rates. As a result of four (4) consultative sessions conducted with the different sectors, the revisions in the Policy on Tracked Documents had been approved by the Administrator. The three (3) priority areas that were identified for revision are 1) consolidation of fast lane and regular lane into one service lane tagged as tracked documents; 2) computation of response time is based on number of working hours; and 3) response time is based on final action.

Lastly, a total of 18,977 non-tracked documents consisting of board resolutions, reports and other documents were processed and endorsed to the different departments and offices.

Outgoing Documents

For the year, 442 internal memoranda, office orders and other information materials were posted in the MS outlook. This medium proves to be effective and efficient as it entails minimal cost and faster dissemination of issuances for everyone's information and reference.

The RMU processed a total of 17,141 external documents wherein 89% or 15,319 were sent through postal and private couriers while the 11% or 1,822 were delivered.

Disposal of Valueless Records

In accordance with the provisions of RA 9470 and in close coordination with the National Archives of the Philippines, the Records Management Unit (RMU) conducted the disposal of valueless records last October 10, 2019 in the presence of representatives from the Commission on Audit (COA), NAP, Finance Services Department (FSD) and Internal Audit and Quality Standard Management Office (IAQSMO).

A total of 6,934 kilos of valueless records were disposed through sale with realized income/revenues amounting to P45,558.78.



INFORMATION TECHNOLOGY SERVICES

New Corporate Website



The new NEA website was migrated into a new platform in compliance with AO 39 of the Department of Information and Communication and Technology. (DICT). It was ranked no. 3 in the recent Customer Satisfaction Survey and was the most cited sources of information about NEA by the Rural Electrification Stakeholders. Number of visits increased to 300% and downloads almost tripled from the old website in 2018.

NEA website refinements and alignment with the overall National Government Portal (NGP) was underway to be more customer friendly and responsive to the G2G, G2C and G2B requirements of the government.

The website caters to the Transparency Seal and GCG requirements and reporting system of the Agency. Development of new web pages and upgrading to the Integrated Corporate Reporting System (ICRS) of GCG was undertaken for compliance.

• E-Government System

Another underatking done is the management of the Electronic Mail system of NEA and the communication infrastructure. These platforms were the most used and responsive medium/channels of information of the RE Sector.

The NEA Email system was upgraded into its new version and expansion of its storage system. It was supported by NEA's in-house Network Attached Storage System (NAS). Trial migration for Office 365 as a potential upgrade to MS Outlook was undertaken including training of NEA Mancom and managers for collaboration.

Regional Video Conferencing

Regional Video conferencing was initiated by the Administrator to all ECs for a wider information dissemination of information to NEA's various stakeholders. Virtual conferences were held during meetings with the Administrator in Region VII, X, XI and with all ECs in some of the nationwide meetings.'

Business Intelligence Technology (NEA BIT)

A few months after the full implementation of all modules of NEA BIT, submission and adoption of ECs and NEA steadily increased. The efforts on communication to reinforce knowledge about the system and governing policies were completed.

However, the efforts to shift focus from submission to use of reports and analytics have just been started. More

importantly, sustainability of the system was constantly been raised.

In response, NEA BIT Sustainability was launched in the 1st quarter of 2019 with the following objectives:

- Gain leaders' commitment for the continuous operation of NEA BIT
- Provide update to the ILeaders' Council on the current status of NEA BIT implementation and adoption
- Understand the impact of NEA BIT to the future of NEA
- Develop a Sustainability Plan for continuous adoption and operation of NEA BIT

Facilitated the approval of funding and other regulatory requirements of the NEABIT Operations and Maintenance (O&M) and Cloud Subscription platform under NEA's funding (after the WB Grant) for approval of the DICT and DBM in coordination with Finance Department.

Initial shadowing of technologies for the NEA BIT were undertaken by INDRA by training and skills upgrading of the ITSDD Staff prior to the transition of the project to NEA.

National Broadband Plan (NBP)

NEA attended the 2019 National Broadband Plan (NBP) Deployment Strategies collaboration meeting with DICT executives and the Administrator to facilitate last mile connectivity under the new leadership of DICT Secretary, Gregorio B. Honasan II.

To support this undertaking, NEA facilitated the NBP Consultative Forum with DICT and the ECs for Mindanao, North Luzon and Visayas to come up with the detailed framework and guidelines for the implementation and deployment of Fiber Optics (FOC) Technology for ECs. Planned for the assistance to ECs in the development of Master Plan for NBP related business or the creation of the National Broadband Corporation.

The forum was undertaken to address the long-standing issues of internet connection quality in the country where the ECs were considered instrumental for the last mile connectivity. It was also aimed at identifying the tapping point of ECs to their infrastructure for the middle mile which will link the backbone to the point of presence (POP) in the provinces

LED Video Wall for Visual Enhancement during Training

To provide assitance with state-of-the-art facilities during trainings and other activities, NEA acquired and set-up an LED Video Wall System at the HES Auditorium. This enhanced the audio visual infrastructure including the upgrading of the audio system with the acquisition of new microphones and speaker systems.

Technology Update and Networking

To be regularly updated with the new DICT Projects and keep abreast of the ICT Digital Agenda of the Government and the private sector., NEA collaborated with DICT and the Chief Information Officers Forum, Inc. (Association of IT Heads in Government) through the participation of NEA and ECs to the 2019 NICT Summit held at Novotel, Quezon City . The summit was participated in by 87 ICT officers and GMs of ECs and NEA

COMPLIANCE REPORT ON THE PERFORMANCE OF ELECTRIC COOPERATIVES

For 2019, NEA completed four (4) evaluation reports for the last quarter of 2018 and the first three (3) quarters of 2019. These reports were the quarterly evaluation reports on the operational performance of ECs vis-àvis established financial and technical parameters and standards as required in Section 20 of RA 10531. The ECs are classified into Green, Yellow-1, Yellow-2 and Red which serve as the basis in the institution of appropriate preventive, remedial and/or mitigating actions and possible NEA interventions towards achieving the ECs' operational efficiency and financial viability.

Third quarter 2019 assessment showed that out of 121 ECs, 76 fully complied with the standard financial and technical parameters thus classified as Green while 29 others have substantial compliance thus classified as Yellow 1 ECs. Eight (8) were classified as Yellow 2 ECs and eight (8) as Red or those declared as ailing ECs.

SEMI-ANNUAL REPORT ON THE INITIATIVES AND ACTIVITIES ON RURAL ELECTRIFICATION

Relative to the Compliance Report on EC Performance, the NEA released a semi-annual report on the initiatives and activities on rural electrification. The report summarizes the financial, technical and institutional services of the NEA to the electric cooperatives. It also includes the programs extended to achieve and sustain the ECs operational efficiency, financial viability and good governance.

For year 2019, NEA finalized the 2018 and the First Semester 2019 Reports on the Initiative and Activities on Rural Electrification. These reports presented the extent of rural electrification program, cost in energizing the sitios, approved policies, guidelines and procedures, capacity building and interventions of NEA to critically challenged, under-performing and ailing ECs.

2018 EC OVERALL PERFORMANCE ASSESSMENT AND SIZE CLASSIFICATION

Based on the set parameters on financial, institutional and technical of EC, the NEA prepared an overall operational performance assessment of ECs. This is to determine the ECs' credit worthiness, level of development and protection, empowerment and satisfaction of member-consumer-owners (MCOs), to promote accountability and responsibility in their compliances and fiduciary obligations. It also serves as basis for crafting performance incentive mechanisms for ECs

Out of the 121 ECs, the number of Category "AAA", "AA" and "A" improved to 102 from 101 in 2017. Of these, 87 ECs obtained the highest rating of "AAA". Moreover, 26 out of the 87 ECs attained a perfect performance score of 100%. Highest performers among regions are Regions I, VI, VII, VIII and CARAGA of which all ECs were categorized as "AAA".

Amended Enhanced Policy/Guidelines on ECs Overall Performance Assessment

To cope with the requirements in the energy sector, the NEA released the Amended Enhanced Policy/Guidelines

on Electric Cooperatives (ECs) Overall Performance Assessment under Memorandum to EC No. 2019-045. These Policy/Guidelines will be used in the evaluation of the EC Overall Annual Performance starting Calendar Year 2020 for the 2019 EC operations.

The amended policy separated the financial criteria for ECs under the management of a private sector. It also gives importance to the level of energization, the primary mandate of the NEA via the partnership with the electric cooperatives to measure their capability in the implementation of rural electrification program. The result will guide the NEA in formulating plans and programs and the strategies to accelerate energization for EC with low level of accomplishments.

EC Awards and Recognitions

2018 marked the 50th foundation of the National Electrification Program and the 50th year of the Rural Electrification Program. To celebrate this memorable milestone, it is fitting that the people and organizations with exceptional commitment and dedication to serve the Filipino people and spur development in the rural areas be recognized.

The Golden Dagitab Award was launched and an Awarding and Recognition Ceremony was celebrated and enlivened in August 8, 2018 at the Philippine International Convention Center in Pasay City to give acknowledgement and credit to the pioneers and people behind the success of the rural electrification program.

Awardees are former Presidents of the Philippines, former Chairs of the NEA Board of Administrators, former NEA Administrators, among others.





The 121 ECs were awarded in recognition to their participation and partnership in the implementation of the Rural Electrification Program. The ECs were also distinguished for their Performance Excellence for those with 100% ratings, Best Performing for all Category AAA ECs, Best Performing Regions, Most Improved Region, Most Improved ECs for first time Category AAA and Improved ECs that manifested improvement across all levels.

The Human Resources and Administration has initiated, facilitated and undertaken initiatives, programs and activities to ensure that human resources at NEA are competent, dynamic, and responsive to current realities. It has also provided adequate support services and ensured sound management of the Agency's utilities and facilities.

HUMAN RESOURCES MANAGEMENT

Organizational Movement

In accordance with the issuance of the 2017 Omnibus Rules on Appointments and Other Human Resources Action (ORAOHRA) Revised 2018 by the Civil Services Commission (CSC), 17 new employees were hired and 32 were promoted, 52 appointments were validated by the Commission. Twenty Project Officers were also hired and claims for 24 former employees were acted upon.





Competency Assessment

To continue the process of boosting employees' competency, an annual Competency Assessment was conducted for the year 2019. The percentage of employees with required competency met was assessed at 67.49%, an increase of 1.29% from the 2018 level of 66.20%.

Succession Management Plan

To foster and promote the continual development of employees and ensure that key positions maintain measure of stability, and to enable NEA to achieve its mandate, an updated Succession Management Plan was approved to guide the top management and heads of Offices in preparing for the potential successor/s to fill new roles as key personnel leave critical positions.

Scrap and Build Policy

In response to the new thrust of the energy sector and to fulfill the manpower gap in the accelerating rural electrification program, HRAD proposed refinements of various departments'/offices' functions and responsibilities. This was resolved through the creation of permanent entry Engineer positions through the "scrap and build policy". Creation was acted upon by the GCG through the issuance of GCG MC No. 2019-02.

. Benefits, Health, Wellness and Safety

Activities in support of promoting and monitoring the latter has provided excellence in the public service through a program of reward, recognition, empowerment and continuous development were undertaken. These include (1) NEA Teambuilding, (2) Lakbay Aral, (3) Salamat NEAn, Mabuhay ka Program and (4) Employees' Hour during Employees Convocation, for updates on the latest issuances of different agencies/departments of the government

Consistent with the Agency's commitment in providing a safe work environment and foster the well-being and health of its employees', the Health, Wellness and Safety Program, and Sneakers Friday Program were designed and implemented to meet this purpose. The Mandatory Drug Testing was conducted during the year. Also, the flu and pneumonia vaccination were facilitated.

With the approval of the CSC, a three-month pilot run of Four Day Workweek Scheme from May 20, 2019 to August 19, 2019, was implemented. The workweek scheme aimed to promote work-life balance among the employees, boost their morale and productivity, contribute to the Government's austerity and conservation measures to reduce operation costs, and to minimize employee's transportation and other office related expenses.



Employers E BUSINESS SECTOR DEVELOPMENT Advocates

Surveys were conducted to the employees and stakeholders to address various issues and concerns like Employees' Satisfaction Survey and EC Satisfaction Survey for the Four (4) Day Workweek Scheme.

GENERAL SERVICES

Environmental Management/ Energy Efficiency and Conservation Initiatives

In order to recognize the fulfillment of its function in formulating policies, plan and programs related to the NEA's environmental management, energy efficiency and conservation, procurement, property management, engineering and maintenance of the building, administering the delivery of utilities and services, assistance in the preparation of NEA and ECs' events and compliances with the government regulations and standards, GSD has accomplished the following activities:

- 1. Construction of new NEA Motorpool Repair Area
- 2. Application of Decal Stickers to all NEA Vehicles
- 3. Retrofitting of LED Lighting
- 4. Installation of new LED Emergency Lights and Exit Lights
- 5. Replacement of brand-new Fire Extinguishers
- 6. Repair of Water Pump
- Maintenance of the NEA 500kW Caterpillar Generator Set
- 8. General Cleaning of Cistern and Overhead Tanks with Water Testing
- 9. Replacement of Acoustic Boards (on-going)
- Repair of NEA Lodging House (for Drivers and Security Guards)
- 11. Replacement of Vinyl Tiles at HESA
- 12. Assistance to NEA's 50th Anniversary Activities

Disposal of Unserviceable Vehicles thru Donation

As part of NEA's Corporate Social Responsibility Program and in compliance with the Manual of Disposal of Government Property, NEA donated three (3) units each of unserviceable motor vehicles to Lolomboy High School and Marikina Polytechnic College. These vehicles will be beneficial to their students' instructional purposes for the enhancement of their technical skills in the field of automotive, electrical, mechanical, refrigeration and air conditioning technology.

Structural Integrity Assessment Services

A Structural Assessment/Evaluation and Investigation for the repair and Strengthening/Retrofitting of the NEA Building was done to determine the present condition of its structural members and to comply with the latest National Structural Code of the Philippines. The project was







finished in three months period that included a complete structural assessment/evaluation and investigation with recommendations were provided by ESCA (Ernesto S. De Castro and Associates) Incorporated.

Procurement/Property/Supply Management

Through efficient Procurement/Property/Supply Management, 179 Purchase Requests (PRs) were processed and 196 Purchase Orders (POs) were facilitated. Reports on Property, Plan and Equipment (PPEs) and Physical Count of Inventories (Office Supplies), Energy Conservation were prepared. Twentyone (21) Terms of References (TORs) for Procurement (Public Bidding and non-Bidding) were made, 13 were awarded.

CORPORATE COMMUNICATIONS

For 2019, NEA, through the Corporate Communications and Social Marketing Office (CCSMO), undertook various initiatives to increase information awareness on NEA and the Rural Electrification Program (REP) of the different publics that include the National Government, Legislative and Regulatory bodies, Media, Electric Cooperatives (ECs), and the Consumer Groups.

Corporate Image Enhancement

To enhance corporate image and public relations, the filming of a Special Documentary Video featuring the REP, in partnership with the ECs nationwide was facilitated to be produced. It was aired on National TV Channel and the project was done in collaboration with GMA 7's "I-Witness" and PTV 4's "Magandang Gabi Pilipinas" and "Issue 101".

· Media Relations Strengthening





To further strengthen communication link with the media and other energy stakeholders, news releases on issues and concerns affecting NEA, the ECs and the RE Program were prepared as warranted and sent to tri-media and uploaded in the NEA website for public information.

In this initiative, the Agency saved an amount of more than PhP2.6 Million on publicity and advertisement from the accommodation of various news desks which published the articles for free. While, press briefings and press conferences were facilitated for an intensified information campaign on NEA and ECs as well as to boost relations with the media partners.

EVENT MANAGEMENT AND EXHIBIT



2019 was the Golden Year of the RE Program. In line with its celebration that coincided with the agency's 50th Anniversary and 10th National Electrification Awareness Month (NEAM), several activities were facilitated. A special music video of the NEA-EC Solidarity Dance was produced. This featured the different videos of NEA and the 110 ECs into one Final Cut version which was presented during the NEA-EC Consultative Conference in PICC in August 2019.

CCSMO was involved in the holding of the RE Talent Competitions namely Photography: Clicks of Gold, Painting: Golden Strokes, Songwriting: Himig RE, and EC Documentary: *Kwentong Dagitab*. Mechanics for the production of a five-minute video on EC Documentary was formulated, A compilation of the REP songs into a music CD was also done.

Likewise, a Photo Exhibit highlighting the Five Decades of RE was organized and the launching of RE Books entitled "Stories from the wires" was held.

Furthermore, as an alternative platform to raise public consciousness on the RE Program, NEA participated in the Power Trends 2019 International Exhibition and Conference held on September 2-3, 2019 at the SMX Convention Center. Organized by Leverage International (Consultants) Inc. The exhibit was an opportunity to expand NEA's advocacy campaign and showcase its contribution to nation building and good governance.

SOCIAL MEDIA MANAGEMENT

In boosting promotion of the RE Program, the social media pages of the agency were also continuously maintained and monitored. They were actively utilized through posting of relevant contents such as e-cards, news, photo and video releases.

Facebook Hits was monitored to keep track of the online engagement generated by post/s including netizen reactions. NEA official Facebook page (@OfficialNEA) has reached 14,006 likes and 14,557 followers while NEA's official Twitter account (@nea_ph) has attained 166 followers.

ORPORATE OMMUNICATIONS ERYTHING YOU SHOULD KNOW

FREEDOM OF INFORMATION (FOI) FACILITY MANAGEMENT

To provide NEA's various publics with a ready facility to access information about the Agency and the REP, the FOI facility was established in 2017 in compliance with Executive Order No. 2. It was approved on July 23, 2018. FOI is also part of the Good Governance Conditions (GGCs) based on Administrative Order No. 25, series of 2011.

For 2019, a total of five requests for information was facilitated. Quarterly and semi-annual reports were submitted to the Presidential Communication Operations Office (PCOO) and uploaded in the NEA website which merited a certificate of compliance.

INFORMATION, EDUCATION, and COMMUNICATION (IEC) CAMPAIGN

To continuously apprise officials and employees on various issues affecting the Agency as well as the initiatives undertaken for the Agency, the Monthly Information Blocks/Series such as the Power Insights, the collection and synthesis of news on power issues affecting NEA, the ECs and the MCOs in the past month; UpLIFT, report of the activities undertaken by the different sectors and/or how the Legal, Institutional, Financial and Technical issues and concerns of the stakeholders are responded to vis-à-vis NEA's 7-Point Electrification Agenda, Straight Forward, collection of policy issuances and directives of regulatory and supervisory bodies as bases for crafting, reviewing and updating of organizational/internal policies, and RE in Retrospect, a glimpse of the milestones, significant events, trivia and other interesting information in the history of the RE Program in the Philippines was continuously presented during Monday General Assembly through Audio Visual Presentation (AVP). For the year, a total of 48 presentations was made.

In addition, a total of 42 AVPs on the R.E and the Salamat NEAn, *Mabuhay Ka*! Program which served as tribute to officials and employees who retire on mandatory or optional scheme was prepared and showcased during assemblies..

Significant publications were produced for the year. This included the 2018 Annual Report, EnerNEA newsletter, and primers on NEA and the ECs.

Also, corporate calendars were printed and distributed to various publics to make known NEA's programs and projects in pursuit of countryside development.

Meanwhile, a Committee was established for the NEA Communication Manual to facilitate the assessment and evaluation of the current Corporate Communication Style and Format.

Further, the Pedro G. Dumol Library and Rural Electrification (R.E.) Museum collected 124 titles on book donations from incumbent and former NEA employees.

Moreover, subscriptions on Reader's Digest, Time and T3 magazines continued for the entire year.

CUSTOMER SATISFACTION SURVEY

In its commitment to improve the delivery of quality service to its partner ECs, a Customer Satisfaction Survey which gathered 121 respondents composed of 100 General Manager and 21 either Finance Manager or Technical Manager was conducted by Market Relevance Corporation, a Third Party Research Agency (TPRA). The survey showed that NEA generated a very satisfied rating of 99% from ECs, which was consistently observed across Luzon, Visayas, and Mindanao regions.

Meanwhile, an in-house survey was also conducted as an alternative/supplemental survey tool which aimed to gather feedbacks and gain new perspective from various publics, and determine the level of satisfaction of these customers on the different services extended by NEA.

AMBASSADORS OF GOODWILL

In 2019, it has performed in 23 occasions in and outside NEA. The NEA Lights and Sounds Chorale staged performances during the National Consultative Conference and Recognition Ceremonies, the NEAM and the NEA-NAGMEC Joint Thanksgiving and Christmas celebration, among others.

As part of its function, the Chorale performed for a cause through a CSR activity entitled "A Christmas Serenade". This was for the benefit of the Mindanao quake-stricken ECs and an Aeta community in the coverage area of Zambales II Electric Cooperative, Inc. The group serenaded the members of Congress and some six power industry players.



2019 EC PROFILE

	-		MUNICIPALITIES	/CITIES	ВА	RANG	AYS	7	THE STATE OF	CONNE	CTIO	NS	F
١	REGIONS / ELECTRIC COOPERATIVES	ACRONYM	COVERAGE/ ENERGIZED*	%	POTENTIAL	ENERGIZED/ COMPLETED	%	UNENERG	POTENTIAL	SERVED	%	UNSERVED	
GIO	ON I (ILOCOS REGION)												
1	Ilocos Norte Electric Cooperative, Inc.	INEC	23	100	559	559	100	0	139,336	168,999	121	1,175	
2	Ilocos Sur Electric Cooperative, Inc.	ISECO	34	100	768	768	100	0	157,043	194,621	124	89	
3	La Union Electric Cooperative, Inc.	LUELCO	18	100	520	520	100	0	146,393	154,751	106	3,140	
4	Pangasinan I Electric Cooperative, Inc.	PANELCO I	9	100	192	192	100	0	90,717	89,590	99	3,230	13
5	Central Pangasinan Electric Cooperative, Inc.	CENPELCO	15	100	553	553	100	0	248,553	259,671	104	2,063	W
6	Pangasinan III Electric Cooperative, Inc.	PANELCO III	17	100	426	426	100	0	199,903	201,692	101	6,520	180
ú	Sub-Total	47	116	100	3,018	3,018	100	0	981,945	1,069,324	109	16,217	
GIO	ON II (CAGAYAN VALLEY)	No.			24	AA	A).	13		Y		
7	Batanes Electric Cooperative, Inc.	BATANELCO	6	100	29	29	100	0	4,761	6,546	137	0	
3	Cagayan I Electric Cooperative, Inc.	CAGELCOI	12	100	376	376	100	0	143,095	155,362	108	7,909	
)	Cagayan II Electric Cooperative, Inc.	CAGELCO II	21	100	510	510	100	0	140,857	132,745	94	13,164	
0	Isabela I Electric Cooperative, Inc.	ISELCO I	15	100	484	484	100	0	190,373	220,991	116	1,516	
1	Isabela II Electric Cooperative, Inc.	ISELCO II	19	100	523	523	100	0	174,492	154,858	89	27,634	
2	Nueva Vizcaya Electric Cooperative, Inc.	NUVELCO	15	100	275	275	100	0	111,340	102,582	92	12,452	ì
3	Quirino Electric Cooperative, Inc.	QUIRELCO	6	100	150	150	100	0	47,390	55,812	118	1,412	t
	Sub-Total		94	100	2,347	2,347	100	0	812,308	828,896	102	64,087	t
5	Abra Electric Cooperative, Inc. Benguet Electric Cooperative, Inc.	ABRECO BENECO	14	100	303 269	269	100	0	53,062 196,825	56,887 185,525	94	2,691 18,386	
5	Benguet Electric Cooperative, Inc.	BENECO	14	100	269	269	100	0	196,825	185,525	94	18,386	
6	Ifugao Electric Cooperative, Inc.	IFELCO	11	100	176	176	100	0	43,281	45,840	106	4,046	
7	Kalinga-Apayao Electric Cooperative, Inc.	KAELCO	11	100	221	221	100	0	56,266	49,858	89	10,147	
8	Mountain Province Electric Cooperative, Inc.	MOPRECO	10	100	144	144	100	0	35,001	41,780	119	727	
	Sub-Total		73	100	1,113		100						
				-3/	1,110	1,113	100	0	384,435	379,890	99	35,997	
GIO	ON III (CENTRAL LUZON)			i	1,110	1,113	100	0	384,435	379,890	99	35,997	
	ON III (CENTRAL LUZON) Aurora Electric Cooperative, Inc.	AURELCO	9	100	157	1,113	100	0	384,435 50,641	379,890 58,195	99	35,997	
9		AURELCO TARELCO I	9	100									
9	Aurora Electric Cooperative, Inc.				157	157	100	0	50,641	58,195	115	1,333	
9	Aurora Electric Cooperative, Inc. Tarlac I Electric Cooperative, Inc.	TARELCO I	15	100	157	157	100	0	50,641 165,721	58,195 184,885	115	1,333	
9 1 2	Aurora Electric Cooperative, Inc. Tarlac I Electric Cooperative, Inc. Tarlac II Electric Cooperative, Inc.	TARELCO II	15 5	100	157 421 120	157 421 120	100 100 100	0 0	50,641 165,721 106,809	58,195 184,885 124,460	115 112 117	1,333 977 1,604	
9 0 1 2 3	Aurora Electric Cooperative, Inc. Tarlac I Electric Cooperative, Inc. Tarlac II Electric Cooperative, Inc. Nueva Ecija I Electric Cooperative, Inc.	TARELCO II NEECO I	15 5 5	100 100 100	157 421 120 96	157 421 120 96	100 100 100 100	0 0 0	50,641 165,721 106,809 87,113	58,195 184,885 124,460 100,690	115 112 117 116	1,333 977 1,604	
1 2 4	Aurora Electric Cooperative, Inc. Tarlac I Electric Cooperative, Inc. Tarlac II Electric Cooperative, Inc. Nueva Ecija I Electric Cooperative, Inc. Nueva Ecija II Electric Cooperative, Inc Area 1	TARELCO II TARELCO II NEECO I NEECO II-Area I	15 5 5	100 100 100 100	157 421 120 96 291	157 421 120 96 291	100 100 100 100 100	0 0 0 0	50,641 165,721 106,809 87,113 142,965	58,195 184,885 124,460 100,690 139,994	115 112 117 116 98	1,333 977 1,604 0 7,188	
9 1 2 3 4	Aurora Electric Cooperative, Inc. Tarlac I Electric Cooperative, Inc. Tarlac II Electric Cooperative, Inc. Nueva Ecija I Electric Cooperative, Inc. Nueva Ecija II Electric Cooperative, Inc Area 1 Nueva Ecija II Electric Cooperative, Inc Area 2	TARELCO II TARELCO II NEECO I NEECO II-Area II	15 5 5 10	100 100 100 100 100	157 421 120 96 291 225	157 421 120 96 291 225	100 100 100 100 100	0 0 0 0 0	50,641 165,721 106,809 87,113 142,965 128,344	58,195 184,885 124,460 100,690 139,994 122,836	115 112 117 116 98 96	1,333 977 1,604 0 7,188 8,080	
9 0 1 2 3 4 5	Aurora Electric Cooperative, Inc. Tarlac I Electric Cooperative, Inc. Tarlac II Electric Cooperative, Inc. Nueva Ecija I Electric Cooperative, Inc. Nueva Ecija II Electric Cooperative, Inc Area 1 Nueva Ecija II Electric Cooperative, Inc Area 2 San Jose City Electric Cooperative, Inc.	TARELCO I TARELCO II NEECO I NEECO II-Area II SAJELCO	15 5 5 10 11	100 100 100 100 100	157 421 120 96 291 225 40	157 421 120 96 291 225 40	100 100 100 100 100 100	0 0 0 0 0 0 0 0	50,641 165,721 106,809 87,113 142,965 128,344 33,612	58,195 184,885 124,460 100,690 139,994 122,836 36,619	115 112 117 116 98 96	1,333 977 1,604 0 7,188 8,080 98	
9 0 1 2 3 4 5 6	Aurora Electric Cooperative, Inc. Tarlac I Electric Cooperative, Inc. Tarlac II Electric Cooperative, Inc. Nueva Ecija I Electric Cooperative, Inc. Nueva Ecija II Electric Cooperative, Inc Area 1 Nueva Ecija II Electric Cooperative, Inc Area 2 San Jose City Electric Cooperative, Inc. Pampanga Rural Electric Service Coop., Inc.	TARELCO I TARELCO II NEECO I NEECO II-Area I NEECO II-Area II SAJELCO PRESCO	15 5 5 10 11 1	100 100 100 100 100 100	157 421 120 96 291 225 40	157 421 120 96 291 225 40	100 100 100 100 100 100 100	0 0 0 0 0	50,641 165,721 106,809 87,113 142,965 128,344 33,612 20,440	58,195 184,885 124,460 100,690 139,994 122,836 36,619 24,422	115 112 117 116 98 96 109	1,333 977 1,604 0 7,188 8,080 98 264	
9 0 1 2 3 4 5 6 7 8	Aurora Electric Cooperative, Inc. Tarlac I Electric Cooperative, Inc. Tarlac II Electric Cooperative, Inc. Nueva Ecija I Electric Cooperative, Inc. Nueva Ecija II Electric Cooperative, Inc Area 1 Nueva Ecija II Electric Cooperative, Inc Area 2 San Jose City Electric Cooperative, Inc. Pampanga Rural Electric Service Coop., Inc. Pampanga I Electric Cooperative, Inc.	TARELCO I TARELCO II NEECO I NEECO II-Area II SAJELCO PRESCO PELCO I	15 5 5 10 11 1 1	100 100 100 100 100 100 -	157 421 120 96 291 225 40 34	157 421 120 96 291 225 40 34	100 100 100 100 100 100 100 100	0 0 0 0 0 0 0 0 0 0 0	50,641 165,721 106,809 87,113 142,965 128,344 33,612 20,440 95,290	58,195 184,885 124,460 100,690 139,994 122,836 36,619 24,422 119,244	115 112 117 116 98 96 109 119	1,333 977 1,604 0 7,188 8,080 98 264	
9 0 1 2 3 4 5 6 7 8	Aurora Electric Cooperative, Inc. Tarlac I Electric Cooperative, Inc. Tarlac II Electric Cooperative, Inc. Nueva Ecija I Electric Cooperative, Inc. Nueva Ecija II Electric Cooperative, Inc Area 1 Nueva Ecija II Electric Cooperative, Inc Area 2 San Jose City Electric Cooperative, Inc. Pampanga Rural Electric Service Coop., Inc. Pampanga I Electric Cooperative, Inc. Pampanga II Electric Cooperative, Inc.	TARELCO I TARELCO II NEECO I NEECO II-Area II SAJELCO PRESCO PELCO II	15 5 5 10 11 1 - 6	100 100 100 100 100 100 - 100	157 421 120 96 291 225 40 34 112	157 421 120 96 291 225 40 34 112	100 100 100 100 100 100 100 100 100	0 0 0 0 0 0 0	50,641 165,721 106,809 87,113 142,965 128,344 33,612 20,440 95,290 174,539	58,195 184,885 124,460 100,690 139,994 122,836 36,619 24,422 119,244 184,803	115 112 117 116 98 96 109 119 125	1,333 977 1,604 0 7,188 8,080 98 264 0	
GIO 9 10 11 12 13 14 15 16 17 18 18 19 10	Aurora Electric Cooperative, Inc. Tarlac I Electric Cooperative, Inc. Tarlac II Electric Cooperative, Inc. Nueva Ecija I Electric Cooperative, Inc. Nueva Ecija II Electric Cooperative, Inc Area 1 Nueva Ecija II Electric Cooperative, Inc Area 2 San Jose City Electric Cooperative, Inc. Pampanga Rural Electric Service Coop., Inc. Pampanga I Electric Cooperative, Inc. Pampanga II Electric Cooperative, Inc. Pampanga III Electric Cooperative, Inc.	TARELCO I TARELCO II NEECO I NEECO II-Area II SAJELCO PRESCO PELCO I PELCO II	15 5 5 10 11 1 - 6 7	100 100 100 100 100 100 - 100 100	157 421 120 96 291 225 40 34 112 175	157 421 120 96 291 225 40 34 112 175 95	100 100 100 100 100 100 100 100 100 100	0 0 0 0 0 0 0 0	50,641 165,721 106,809 87,113 142,965 128,344 33,612 20,440 95,290 174,539 76,275	58,195 184,885 124,460 100,690 139,994 122,836 36,619 24,422 119,244 184,803 98,602	115 112 117 116 98 96 109 119 125 106 129	1,333 977 1,604 0 7,188 8,080 98 264 0 4,213	
9 0 1 2 3 4 5 6 7 8 9	Aurora Electric Cooperative, Inc. Tarlac I Electric Cooperative, Inc. Tarlac II Electric Cooperative, Inc. Nueva Ecija I Electric Cooperative, Inc. Nueva Ecija II Electric Cooperative, Inc Area 1 Nueva Ecija II Electric Cooperative, Inc Area 2 San Jose City Electric Cooperative, Inc. Pampanga Rural Electric Service Coop., Inc. Pampanga I Electric Cooperative, Inc. Pampanga II Electric Cooperative, Inc. Pampanga III Electric Cooperative, Inc. Peninsula Electric Cooperative, Inc.	TARELCO I TARELCO II NEECO I NEECO II-Area II SAJELCO PRESCO PELCO II PELCO II PELCO III PENELCO	15 5 10 11 1 - 6 7 6	100 100 100 100 100 100 - 100 100 100	157 421 120 96 291 225 40 34 112 175 95	157 421 120 96 291 225 40 34 112 175 95	100 100 100 100 100 100 100 100 100 100	0 0 0 0 0 0 0 0	50,641 165,721 106,809 87,113 142,965 128,344 33,612 20,440 95,290 174,539 76,275 175,525	58,195 184,885 124,460 100,690 139,994 122,836 36,619 24,422 119,244 184,803 98,602 203,250	115 112 117 116 98 96 109 119 125 106 129	1,333 977 1,604 0 7,188 8,080 98 264 0 4,213	

	REGIONS / ELECTRIC COOPERATIVES		MUNICIPALITIES	55/	ВА	RANG	AYS	West In	THE STREET	CONNE	CTIC	ONS	1
		ACRONYM	COVERAGE/ ENERGIZED*	%	POTENTIAL	ENERGIZED/ COMPLETED	%	UNENERG	POTENTIAL	SERVED	%	UNSERVED	%
4		A STOR	4		20.		114	-	To a second	JA 117	2		
2100	ON IV-A (CALABARZON)			M.S.M				1000		W-25			
33	First Laguna Electric Cooperative, Inc.	FLECO	11	100	164	164	100	0	67,783	72,674	107	2,590	<u> </u>
34	Batangas I Electric Cooperative, Inc.	BATELEC I	12	100	366	366	100	0	164,379	181,777	111	221	N A
35	Batangas II Electric Cooperative, Inc.	BATELEC II	17	100	482	482	100	0	281,774	330,485	117	4,019	
36	Quezon I Electric Cooperative, Inc.	QUEZELCO I	23	100	805	805	100	0	212,055	183,826	87	33,782	1
37	Quezon II Electric Cooperative, Inc.	QUEZELCO II	8	100	129	128	99	1	51,242	42,724	83	9,133	1
. 8	Sub-Total		71	100	1,946	1,945	99	1	777,233	811,486	104	49,745	
REGIO	ON IV-B (MIMAROPA)								1 15				
38	Lubang Electric Cooperative, Inc.	LUBELCO	2	100	25	25	100	0	7,198	8,632	120	604	
39	Occidental Mindoro Electric Cooperative, Inc.	OMECO	9	100	139	139	100	0	104,516	84,770	81	19,746	1
40	Oriental Mindoro Electric Cooperative, Inc.	ORMECO	15	100	426	426	100	0	190,763	222,943	117	6,283	ø
41	Marinduque Electric Cooperative, Inc.	MARELCO	6	100	218	218	100	0	54,508	60,632	111	0	
42	Tablas Electric Cooperative, Inc.	TIELCO	10	100	112	112	100	0	41,309	45,059	109	129	
43	Romblon Electric Cooperative, Inc.	ROMELCO	6	100	98	98	100	0	26,005	27,833	107	346	
44	Busuanga Electric Cooperative, Inc.	BISELCO	4	100	61	61	100	0	24,585	21,527	88	4,670	1
45	Palawan Electric Cooperative, Inc.	PALECO	19	100	371	371	100	0	232,705	189,928	82	52,309	2
	Sub-Total		71	100	1,450	1,450	100	0	681,589	661,324	97	84,087	
					1,100	1,100			331,000	001,021	J	0.,00.	
FGI	ON V (BICOL REGION)												
46	Camarines Norte Electric Cooperative, Inc.	CANORECO	12	100	273	273	100	0	127,133	122,400	96	11,812	
47	Camarines Sur I Electric Cooperative, Inc.	CASURECOI	10	100	287	287	100	0	92,690	89,127	96	4,899	
48	Camarines Sur II Electric Cooperative, Inc.	CASURECO II	10	100	259	259	100	0	127,180	128,793	101	10,367	
-4		CASURECO III	7	100	229	229	100	0			97		1
49 50	Camarines Sur III Electric Cooperative, Inc. Camarines Sur IV Electric Cooperative, Inc.	CASURECO IV	9	100	258	258	100	0	95,788 79,951	92,619	100	11,976	
,		ALECO			720						97	2,591	
51	Albay Electric Cooperative, Inc.		18	100		720	100	0	277,127	269,200		18,197	
52	Sorsogon I Electric Cooperative, Inc.	SORECO I	8	100	253	253	100	0	70,761	83,059	117	0	
53	Sorsogon II Electric Cooperative, Inc.	SORECO II	7	100	288	288	100	0	96,092	96,331	100	3,743	
54	First Catanduanes Electric Cooperative, Inc.	FICELCO	11	100	315	315	100	0	53,814	59,304	110	1,654	
55	Masbate Electric Cooperative, Inc.	MASELCO	15	100	434	434	100	0	147,642	79,547	54	69,607	4
56	Ticao Island Electric Cooperative, Inc.	TISELCO	4	100	72	72	100	0	21,362	17,998	84	3,479	1
	Sub-Total Sub-Total		111	100	3,388	3,388	100	0	1,189,540	1,118,669	94	138,325	_
/	TOTAL LUZON		636	100	15,498	15,497	99	1	6,229,241	6,428,661	103	411,311	
EGI	ON VI (WESTERN VISAYAS)	10/05/25											
57	Aklan Electric Cooperative, Inc.	AKELCO	19	100	380	380	100	0	145,143	184,293	127	3,554	
58	Antique Electric Cooperative, Inc.	ANTECO	16	100	537	537	100	0	118,348	119,192	101	11,116	9
59	Capiz Electric Cooperative, Inc.	CAPELCO	17	100	473	473	100	0	180,098	179,729	100	15,937	
60	Iloilo I Electric Cooperative, Inc.	ILECO I	15	100	794	794	100	0	156,879	166,625	106	3,009	1/3
61	Iloilo II Electric Cooperative, Inc.	ILECO II	15	100	587	587	100	0	157,115	136,756	87	20,870	
62	Iloilo III Electric Cooperative, Inc.	ILECO III	13	100	340	340	100	0	121,729	106,533	88	16,444	
63	Guimaras Electric Cooperative, Inc.	GUIMELCO	5	100	98	98	100	0	40,575	38,183	94	2,448	
64	Northern Negros Electric Cooperative, Inc.	NONECO	9	100	196	196	100	0	197,125	171,806	87	29,412	
65	Central Negros Electric Cooperative, Inc.	CENECO	6	100	158	158	100	0	245,468	240,806	98	29,471	
66	Negros Occidental Electric Cooperative, Inc.	NOCECO	17	100	308	308	100	0	259,057	203,369	79	55,746	
	Sub-Total		132	100	3,871	3,871	100	0	1,621,537	1,547,292	95	188,007	

	MUNICIPALITIES/CITIES BARANGAYS					CONNECTIONS							
	REGIONS / ELECTRIC COOPERATIVES	ACRONYM	COVERAGE/ ENERGIZED*	%	POTENTIAL	ENERGIZED/ COMPLETED	%	UNENERG	POTENTIAL	SERVED	%	UNSERVED	%
REGIO	N VII (CENTRAL VISAYAS)												
67	Negros Oriental I Electric Cooperative, Inc.	NORECO I	11	100	285	285	100	0	133,402	88,817	67	44,585	33
68	Negros Oriental II Electric Cooperative, Inc.	NORECO II	14	100	272	272	100	0	177,271	173,287	98	23,709	13
69	Bantayan Electric Cooperative, Inc.	BANELCO	3	100	49	49	100	0	33,386	34,189	102	83	0
70	Cebu I Electric Cooperative, Inc.	CEBECO I	18	100	366	366	100	0	153,764	159,648	104	1,203	1
71	Cebu II Electric Cooperative, Inc.	CEBECO II	13	100	323	323	100	0	175,095	174,241	100	7,745	4
72	Cebu III Electric Cooperative, Inc.	CEBECO III	5	100	134	134	100	0	95,688	112,972	118	2,945	3
73	Province of Siquijor Electric Cooperative, Inc.	PROSIELCO	6	100	134	134	100	0	22,737	29,379	129	0	0
74	Camotes Electric Cooperative, Inc.	CELCO	4	100	56	56	100	0	24,138	25,530	106	594	2
75	Bohol I Electric Cooperative, Inc.	BOHECO I	26	100	603	603	100	0	129,361	173,802	134	0	0
76	Bohol II Electric Cooperative, Inc.	BOHECO II	21	100	491	491	100	0	137,291	150,722	110	6,938	5
	Sub-Total		121	100	2,713	2,713	100	0	1,082,133	1,122,587	104	87,802	8
REGIO	ON VIII (EASTERN VISAYAS)												
77	Don Orestes Romualdez Electric Cooperative, Inc.	DORELCO	13	100	499	499	100	0	98,154	87,850	90	22,229	23
78	Leyte II Electric Cooperative, Inc.	LEYECO II	3	100	196	196	100	0	72,385	76,667	106	8	0
79	Leyte III Electric Cooperative, Inc.	LEYECO III	9	100	285	285	100	0	63,047	60,519	96	4,997	8
80	Leyte IV Electric Cooperative, Inc.	LEYECO IV	6	100	245	245	100	0	66,708	85,613	128	0	0
81	Leyte V Electric Cooperative, Inc.	LEYECO V	12	100	416	416	100	0	156,126	141,882	91	26,537	17
82	Southern Leyte Electric Cooperative, Inc.	SOLECO	19	100	500	500	100	0	92,803	114,926	124	200	0
83	Biliran Electric Cooperative, Inc.	BILECO	7	100	117	117	100	0	36,850	37,795	103	1,092	3
84	Northern Samar Electric Cooperative, Inc.	NORSAMELCO	24	100	569	569	100	0	126,562	104,108	82	29,250	23
85	Samar I Electric Cooperative, Inc.	SAMELCO I	10	100	427	427	100	0	70,576	71,075	101	4,942	7
86	Samar II Electric Cooperative, Inc.	SAMELCO II	16	100	524	524	100	0	94,710	90,330	95	7,283	8
87	Eastern Samar Electric Cooperative, Inc.	ESAMELCO	23	100	597	597	100	0	106,324	100,264	94	8,866	8
	Sub-Total		142	100	4,375	4,375	100	0	984,245	971,029	99	105,404	11
	TOTAL VISAYAS		395	100	10,959	10,959	99	0	3,687,915	3,640,968	99	385,995	10
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REGIO	N IX (ZAMBOANGA PENINSULA)												
88	Zamboanga del Norte Electric Cooperative, Inc.	ZANECO	23	100	585	585	100	0	195,790	133,981	68	61,809	32
89	Zamboanga del Sur I Electric Cooperative, Inc.	ZAMSURECO I	25	100	626	626	100	0	201,084	147,809	74	53,275	26
90	Zamboanga del Sur II Electric Cooperative, Inc.	ZAMSURECO II	23	100	558	558	100	0	191,911	129,312	67	65,274	34
91	Zamboanga City Electric Cooperative, Inc.	ZAMCELCO	1	100	94	94	100	0	188,746	146,292	78	42,454	22
	Sub-Total		72	100	1,863	1,863	100	0	777,531	557,394	72	222,812	29
REGIO	ON X (NORTHERN MINDANAO)												
92	Misamis Occidental I Electric Cooperative, Inc.	MOELCII	8	100	227	227	100	0	54,018	64,353	119	2,220	4
93	Misamis Occidental II Electric Cooperative, Inc.	MOELCIII	8	100	253	253	100	0	78,527	93,008	118	358	0
94	Misamis Oriental I Electric Cooperative, Inc.	MORESCO I	10	100	155	155	100	0	87,651	104,760	120	1,708	2
95	Misamis Oriental II Electric Cooperative, Inc.	MORESCO II	12	100	269	269	100	0	94,638	85,247	90	10,588	11
96	First Bukidnon Electric Cooperative, Inc.	FIBECO	13	100	303	303	100	0	186,153	166,276	89	20,927	11
97	Bukidnon II Electric Cooperative, Inc.	BUSECO	10	100	171	171	100	0	124,003	121,684	98	10,527	8
98	Camiguin Electric Cooperative, Inc.	CAMELCO	5	100	58	58	100	0	20,080	24,540	122	0	0
99	Lanao del Norte Electric Cooperative, Inc.	LANECO	19	100	410	410	100	0	126,877	105,221	83	31,130	25
4	Sub-Total		85	100	1,846	1,846	100	0	771,947	765,089	99	77,458	10
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			MUNICIPALITIES	S/CITIES	В	ARANG	AYS			CONNE	CTIC	NS	_
	REGIONS / ELECTRIC COOPERATIVES	ACRONYM	COVERAGE/ ENERGIZED*	%	POTENTIAL	ENERGIZED/ COMPLETED	%	UNENERG	POTENTIAL	SERVED	%	UNSERVED	٩
EGIC	ON XI (DAVAO REGION)												
100	Davao Oriental Electric Cooperative, Inc.	DORECO	11	100	183	183	100	0	128,574	113,049	88	21,985	
101	Davao del Norte Electric Cooperative, Inc.	DANECO	18	100	376	376	100	0	311,782	219,570	70	94,206	
102	Davao del Sur Electric Cooperative, Inc.	DASURECO	15	100	337	337	100	0	236,227	187,078	79	60,327	
	Sub-Total		44	100	896	896	100	0	676,583	519,697	77	176,518	
EGIC	ON XII (SOCCSKSARGEN)												
103	North Cotabato Electric Cooperative, Inc.	COTELCO	12	100	348	348	100	0	199,130	177,504	89	30,561	
104	Cotabato Electric Cooperative, Inc PPALMA	COTELCO-PPALMA	6	100	195	195	100	0	121,437	68,909	57	52,528	
105	South Cotabato I Electric Cooperative, Inc.	SOCOTECO I	10	100	172	172	100	0	177,621	140,079	79	41,285	
106	South Cotabato II Electric Cooperative, Inc.	SOCOTECO II	10	100	205	205	100	0	322,068	260,984	81	61,084	
107	Sultan Kudarat Electric Cooperative, Inc.	SUKELCO	17	100	311	311	100	0	198,049	170,054	86	37,893	
	Sub-Total		55	100	1,231	1,231	100	0	1,018,305	817,530	80	223,351	
	NOMOUS REGION IN MUSLIM MINDANAO (ARMM) Tawi-Tawi Electric Cooperative, Inc.	TAWELCO	9	100	186	186	100	0	62,321	13,597	22	48,724	
108	Tawi-Tawi Electric Cooperative, Inc.	TAWELCO	9	100	186	186	100	0	62,321	13,597	22	48,724	
109	Siasi Electric Cooperative, Inc.	SIASELCO	2	100	66	66	100	0	17,162	4,258	25	12,904	L
110	Sulu Electric Cooperative, Inc.	SULECO	16	100	330	330	100	0	116,930	29,237	25	87,693	
111	Basilan Electric Cooperative, Inc.	BASELCO	14	100	269	269	100	0	87,041	45,288	52	41,753	
112	Cagayan de Sulu Electric Cooperative, Inc.	CASELCO	2	100	17	17	100	0	5,208	3,511	67	1,697	
113	Lanao del Sur Electric Cooperative, Inc.	LASURECO	41	100	1,174	1,174	100	0	163,837	56,475	34	107,362	
114	Maguindanao Electric Cooperative, Inc.	MAGELCO	30	100	408	402	99	6	150,425	51,528	34	98,897	
	Sub-Total		114	100	2,450	2,444	99	6	602,924	203,894	34	399,030	
ARA	GA REGION			1	T		T						
115	Agusan del Norte Electric Cooperative, Inc.	ANECO	12	100	253	253	100	0	153,857	188,328	122	1,911	L
116	Agusan del Sur Electric Cooperative, Inc.	ASELCO	14	100	314	314	100	0	153,653	174,777	114	3,073	L
117	Surigao del Norte Electric Cooperative, Inc.	SURNECO	12	100	203	203	100	0	83,285	96,553	116	743	L
118	Siargao Electric Cooperative, Inc.	SIARELCO	9	100	132	132	100	0	25,529	36,624	143	0	
119	Dinagat Islands Electric Cooperative, Inc.	DIELCO	7	100	100	100	100	0	28,557	29,402	103	3,018	
120	Surigao del Sur I Electric Cooperative, Inc.	SURSECO I	5	100	112	112	100	0	56,333	83,503	148	0	
121	Surigao del Sur II Electric Cooperative, Inc.	SURSECO II	14	100	197	197	100	0	73,124	83,437	114	2,032	
	Sub-Total		73	100	1,311	1,311	100	0	574,338	692,624	121	10,777	
	TOTAL MINDANAO		443	100	9,597	9,591	99	6	4,421,628	3,556,228	80	1,109,946	
	TOTAL		1,474	100	36,054	36,047	99	7	14,335,784	13,625,857	95	1,874,709	

connections report as of :	connections	report	as	of	:
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1 Aug 2015 4 Feb 2018 2 MFSR-Nov 2016 5 Nov 2018 3 Nov 2017

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No. of ECs per Level of Energization

100 and above 65 20 90-99 80-89 18 70-79 60-69

Notes to this Report:

Based on PSA's Issuance as of September 2019

"With adjustments based on ECs' reports; 7 remaining unenergiz barangays are programmed for DDE implementation.

"Results of Sitio Summit Phase 2 and Sitio Energization Reports from ECs and TEREDD

***2015 Census of Population and Households

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EDGARDO R. MASONGSONG
Administrator



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Deputy Administrator
Corporate Resources and
Financial Services



ROSSAN SJ. ROSERO-LEE
Deputy Administrator
Legal Services



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ARSENIA M. SACDALAN Acting Manager, FPCD 2019 Annual Report

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RHONEIL I. LIBUNAO Acting Manager, SAQSD



VIC P. ALVARO Department Manager, LSO/AdCom



OSWALDO F. GABAT Department Manager, LSO



MAY FLOR C. ABUEDO Corporate Secretary

RUTH S. RAMIREZ Officer-in-Charge, RAO

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WILFREDO O. BUCSIT Manager, RED



ENRICO G. VELGADO Project Manager, VRA



Project Manager, ERP



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GUILLERMO M. PAZ Manager, CDPD



PERCIVAL G. CRISOSTOMO Manager, OMDD



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Our Partners





VNECO





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